Title	Provide information about resources and support services in a health or wellbeing setting		
Level	3	Credits	2

Purpose	People credited with this unit standard are able to, in a health or wellbeing setting: • demonstrate knowledge of community support services and resources available for a person being supported and/or their support network; • provide information about a community support service or resource to a person being supported and/or their support network.

Classification	Health, Disability, and Aged Support > Whānau Ora and Community Support

Available grade	Achieved

Guidance Information

1 Assessment conditions
   Evidence for the practical components of this unit standard must be gathered in a health or wellbeing setting.

2 Assessment notes
   Demonstration of knowledge and skills must be in accordance organisational policies and procedures.

   Evidence generated for assessment against this standard must reflect workplace requirements specified in:
   • NZS 8134.0:2008 *Health and disability services (general) Standard*;
   • NZS 8134.1:2008 *Health and disability services (core) Standards*;
   • NZS 8158:2012 *Home and community support sector Standard*; available at https://www.standards.co.nz/.

3 Definitions
   Health or wellbeing setting includes but is not limited to – the aged care, acute care, community support, disability, mental health, and social services sectors.
   Organisational policies and procedures are the policies, procedures, and methodologies used in an organisation. They include legislative and regulatory requirements which may apply across an organisation, a specific site, or a workplace. Requirements are documented in organisational health and safety plans, contract work programmes, quality assurance programmes, policies, and procedural documents such as job descriptors and employment contracts.

Personal plan – is a generic term that covers the individual or group plans (which may also be referred to by other names) that are developed with people receiving support (and may include their family/whānau as appropriate).
Support should aim to maintain, improve, or restore a person's independence and/or interdependence by utilising the person's existing strengths and appropriate resources; but may include providing assistance to enable a person's health and wellbeing needs to be met.
Support network refers to the family, whānau and/or support people of a person being supported.
Support services and resources may refer to counselling services, health services, advocacy services and advisory services.
Target population may refer to the target audience and purpose for whom the service is there to support such as cultural groups, common illnesses or disabilities.

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of community support services and resources available for a person being supported and/or their support network.

Performance criteria

1.1   Sources of community support and resources for the person and/or their support network are identified.

        Range   evidence is required of four sources.

1.2   Key points of the support service or resource offered by each identified service are described.

        Range   key points must include but are not limited to – target population, referral procedures, how it is accessed, services offered.

Outcome 2

Provide information about a community support service or resource to a person being supported and/or their support network.

Performance criteria

2.1   Key points of the support service or resource offered are outlined in the information provided.

        Range   key points must include but are not limited to – target population, referral procedures, how it is accessed, services offered, cultural orientation.

2.2   The information is provided that is consistent with the needs in the person's personal plan and identifies the relevance of the support service or resource and identifies how the support service or resource can be accessed.

Planned review date	31 December 2026

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	21 March 1995	31 December 2017
Revision	2	21 March 1995	31 December 2017
Revision	3	28 August 1996	31 December 2017
Review	4	24 November 1999	31 December 2017
Rollover and Revision	5	20 May 2008	31 December 2017
Revision	6	21 January 2011	31 December 2017
Review	7	16 April 2015	31 December 2022
Rollover and Revision	8	24 October 2019	31 December 2022
Review	9	29 April 2021	N/A

Consent and Moderation Requirements (CMR) reference	0024

This CMR can be accessed at https://www.nzqa.govt.nz/framework/search/index.do.

Comments on this unit standard

Please contact Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.