

Title	Maintain security and safety of gaming machines and the gaming area in a casino		
Level	3	Credits	4

Purpose	People credited with this unit standard are able to: maintain the security of cash, keys, and gaming machine equipment in a casino; and maintain security and safety in the gaming area in a casino.
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Classification	Tourism > Casino Gaming
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Available grade	Achieved
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Prerequisites	To undertake this unit standard, people must meet the minimum age requirement for entry into a casino.
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Guidance Information

- 1 **Definition**
Industry procedures refer to all workplace requirements in operation in casinos. These may include, but are not limited to, relevant statutory and regulatory requirements, minimum operating standards, Gazetted Rules, licence conditions, and procedures described in training courses for the conduct of games, as approved by the Department of Internal Affairs or the Gambling Commission. Industry procedures may also include procedures specific to an enterprise involved in the casino gaming industry. These additional enterprise procedures may include quality assurance, documentation, security, communications, health and safety, and personal behaviour.
- 2 The Gambling Act 2003 is the main piece of legislation relevant to this unit standard, together with any associated legislation and/or regulations, including but not limited to the Health and Safety at Work Act 2015, and their subsequent amendments.
- 3 *Gaming machines* are also known as slots.

Outcomes and performance criteria

Outcome 1

Maintain the security of cash, keys, and gaming machine equipment in a casino.

Performance criteria

- 1.1 Cash is secured in accordance with industry procedures.
- Range machines locked at all times, cash locked away on breaks, money belt secured to person, money transported.
- 1.2 Keys are secured in accordance with industry procedures.
- Range may include but is not limited to – keys secured to person, keys locked away on breaks, signed in at beginning of shift, signed out at end of shift.
- 1.3 Gaming machine equipment entry is carried out in accordance with industry procedures.

Outcome 2

Maintain security and safety in the gaming area in a casino.

Performance criteria

- 2.1 Security measures to protect the safety of people and the gaming area are carried out in accordance with industry procedures.
- Range includes but is not limited to – checking area, reporting suspicious activity, slugs and foreign coins, reporting suspicious transactions, following up guests and/or staff concerns.
- 2.2 Safety procedures are adhered to while maintaining and repairing gaming machines in accordance with legislation and industry procedures.
- Range includes but is not limited to – power turned off, not putting hands in electrical circuits, not removing components other than the coin comparator and/or bill acceptor, using safe body techniques, reporting accidents or incidents.
- 2.3 Emergency procedures are followed in accordance with legislation and industry procedures.

Planned review date	31 December 2023
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	26 September 2001	N/A
Review	2	12 December 2008	N/A
Revision and Rollover	3	1 November 2018	N/A
Revision and Rollover	4	29 July 2021	N/A

Consent and Moderation Requirements (CMR) reference

0112

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact ServiceIQ qualifications@serviceiq.org.nz if you wish to suggest changes to the content of this unit standard.