

Title	Ensure security and safety of gaming machines and staff is maintained in a casino		
Level	4	Credits	5

Purpose	People credited with this unit standard are able to, in a casino: ensure security and safety of casino gaming machines is maintained; and ensure security and safety of staff in the gaming areas.
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Classification	Tourism > Casino Gaming
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Available grade	Achieved
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Prerequisites	To undertake this unit standard, people must meet the minimum age requirement for entry into a casino.
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Guidance Information

- 1 Definition
Industry procedures refer to all workplace requirements in operation in casinos. These may include, but are not limited to, relevant statutory and regulatory requirements, minimum operating standards, Gazetted Rules, licence conditions, and procedures described in training courses for the conduct of games, as approved by the Department of Internal Affairs or the Gambling Commission. Industry procedures may also include procedures specific to an enterprise involved in the casino gaming industry. These additional enterprise procedures may include quality assurance, documentation, security, communications, health and safety, and personal behaviour.
- 2 The Gambling Act 2003 is the main piece of legislation relevant to this unit standard, together with any associated legislation and/or regulations, including but not limited to the Anti-Money Laundering and Countering Financing of Terrorism Amendment Act 2017, Health and Safety at Work Act 2015, and their subsequent amendments.
- 3 *Gaming machines* are also known as slots.

Outcomes and performance criteria

Outcome 1

Ensure security and safety of casino gaming machines is maintained.

Performance criteria

- 1.1 Gaming machine keys issued to staff are secured and stored in accordance with industry procedures.
- 1.2 Equipment issued to staff is checked in accordance with industry procedures.
- Range may include but is not limited to – radio, keys, hand-pay book, screwdriver, pager.
- 1.3 Staff are allocated to ensure coverage at all times in the gaming areas.
- Range may include but is not limited to – meal breaks, beginning or end of shifts, sickness, annual leave, training.

Outcome 2

Ensure security and safety of staff in the gaming areas in a casino.

Performance criteria

- 2.1 Security measures to protect the safety of staff in the gaming areas are monitored and any irregularities are addressed in accordance with industry procedures.
- 2.2 Safety procedures are managed to ensure gaming machines are maintained and are repaired in accordance with industry procedures.
- 2.3 Emergency procedures are managed in accordance with legislation and industry procedures.

Planned review date	31 December 2023
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	26 September 2001	N/A
Review	2	12 December 2008	N/A
Revision and Rollover	3	1 November 2018	N/A
Revision and Rollover	4	29 July 2021	N/A

Consent and Moderation Requirements (CMR) reference	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact ServiceIQ qualifications@serviceiq.org.nz if you wish to suggest changes to the content of this unit standard.