

Title	Ensure compliance in financial transactions in a casino gaming machine area		
Level	4	Credits	3

Purpose	<p>People credited with this unit standard are able to, in a casino gaming machine area, ensure compliance in financial transactions and describe the procedures for responding to robbery or hold-up.</p> <p>This unit standard is intended for employees at a supervisory level.</p>
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Classification	Tourism > Casino Gaming
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Available grade	Achieved
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Prerequisites	To undertake this unit standard, people must meet the minimum age requirement for entry into a casino.
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Guidance Information

1 Definitions

Industry procedures refer to all workplace requirements in operation in casinos. These may include, but are not limited to, relevant statutory and regulatory requirements, minimum operating standards, Gazetted Rules, licence conditions, and procedures described in training courses for the conduct of games, as approved by the Department of Internal Affairs or the Gambling Commission. Industry procedures may also include procedures specific to an enterprise involved in the casino gaming industry. These additional enterprise procedures may include quality assurance, documentation, security, communications, health and safety, and personal behaviour.

Robbery refers to both armed and unarmed theft of property from a person by using or threatening to use force.

2 The Gambling Act 2003 is the main piece of legislation relevant to this unit standard together with any associated legislation and/or regulations, including but not limited to the Anti-Money Laundering and Countering Financing of Terrorism Amendment Act 2017, and their subsequent amendments.

3 *Gaming machines* are also known as slots.

Outcomes and performance criteria

Outcome 1

Ensure compliance in financial transactions in a casino gaming machine area.

Performance criteria

- 1.1 The transfer of coin and cash is monitored, and any irregularities are addressed in accordance with industry procedures.
- 1.2 Exchange of coin and cash is monitored, and any irregularities are addressed in accordance with industry procedures.
- 1.3 The identification of any forged monies and the procedures for dealing with them are monitored and any irregularities are addressed in accordance with industry procedures.
- 1.4 The process for dealing with lost and found monies is monitored and any irregularities are addressed in accordance with industry procedures.
- 1.5 The balance of the attendant's float is checked, and any irregularities are addressed in accordance with industry procedures.

Outcome 2

Describe the procedures for responding to robbery or hold-up in a casino gaming machine area.

Performance criteria

- 2.1 Procedures for responding to robbery or hold-up in a casino gaming machine area are described in accordance with legislation and industry procedures.

Planned review date	31 December 2023
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	26 September 2001	N/A
Review	2	12 December 2008	N/A
Revision and Rollover	3	1 November 2018	N/A
Revision and Rollover	4	29 July 2021	N/A

Consent and Moderation Requirements (CMR) reference	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact ServiceIQ qualifications@serviceiq.org.nz if you wish to suggest changes to the content of this unit standard.