

Title	Compile a database of hauora service providers, and identify and explain referral policies and processes		
Level	4	Credits	4

Purpose	People credited with this unit standard are able to: compile a database of hauora service providers; identify and explain referral policies; and identify and explain culturally appropriate processes for working with Māori.
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Classification	Te Ara Hou ki te Ora > Hauora
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Available grade	Achieved
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Guidance Information

- Definitions of Māori words will be those relevant and in common usage in a hauora context. However, the local iwi and/or hapū must verify the local dialect.
- Definitions

Hauora means the appropriate practices associated with the holistic wellbeing of an individual as a member of a whānau, hapū, and iwi. For the purpose of this unit standard, these practices are determined by service providers or entities that operate within a hauora context.

Hauora context refers to hauora service provision for Māori.
- Workplace practices and procedures refer to the documented procedures of the hauora service provider and must comply with current industry standards and relevant legislation.
- Legislation and conventions relevant to this unit standard may include but are not limited to: the Treaty of Waitangi Act 1975; World Health Organisation's (WHO's) Ottawa Charter for Health Promotion 1986; Children, Young Persons, and Their Families Act 1989; Privacy Act 1993; Health and Disability Commissioner Act 1994; the Health and Safety at Work Act 2015, *Standards for Traditional Māori Healing* (Wellington: Ministry of Health, 1999); and the Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996.
- Recommended for entry: Unit 15309, *Demonstrate knowledge of hauora Māori models and their application in a hauora context*.
- Descriptions and explanations can be presented in a number of ways that may include but is no limited to; oral presentation, visual presentation, written presentation, whakaari, waiata, and haka.
- All sources of information must be referenced.

Outcomes and performance criteria

Outcome 1

Compile a database of hauora service providers.

Range evidence of ten hauora providers, relevant to your work is required.

Performance criteria

1.1 Service provider details are included.

Range name of organisation, physical address, telephone numbers, e-mail address, key contact person, services offered, social media.

Outcome 2

Identify and explain referral policies

Performance criteria

2.1 Referral policies are explained in accordance with organisational practices and procedures.

Range policy, orientation, training, handbook;
evidence of one organisation is required.

Outcome 3

Identify and explain culturally appropriate processes for working with Māori.

Range organisation as identified in Outcome 2.

Performance criteria

3.1 Referrals processes are explained in relation to tikanga.

Range referral processes may include but are not limited to – mihimihi, whakataū, kai, kōrerorero, waiata, karakia;
evidence of three is required.

Planned review date	31 December 2027
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	18 December 2002	31 December 2012
Review	2	20 August 2010	31 December 2017
Review	3	10 December 2015	31 December 2024
Revision	4	28 September 2017	31 December 2024
Rollover and Revision	5	23 April 2020	31 December 2024
Review	6	2 March 2023	N/A

Consent and Moderation Requirements (CMR) reference

0165

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact the NZQA Māori Qualifications Services mqs@nzqa.govt.nz if you wish to suggest changes to the content of this unit standard.