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| Title | Compile a database of hauora service providers, and identify and explain referral policies and processes | | |
| Level | 4 | Credits | 4 |

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| Purpose | People credited with this unit standard are able to: compile a database of hauora service providers; identify and explain referral policies; and identify and explain culturally appropriate processes for working with Māori. |
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| Classification | Te Ara Hou ki te Ora > Hauora |
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| Available grade | Achieved |
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Guidance Information

- 1 Definitions of Māori words will be those relevant and in common usage in a hauora context. However, the local iwi and/or hapū must verify the local dialect.
- 2 Definitions
Hauora means the appropriate practices associated with the holistic wellbeing of an individual as a member of a whānau, hapū, and iwi. For the purpose of this unit standard, these practices are determined by service providers or entities that operate within a hauora context.
Hauora context refers to hauora service provision for Māori.
- 3 Workplace practices and procedures refer to the documented procedures of the hauora service provider and must comply with current industry standards and relevant legislation.
- 4 Legislation and conventions relevant to this unit standard may include but are not limited to: the Treaty of Waitangi Act 1975; World Health Organisation's (WHO's) Ottawa Charter for Health Promotion 1986; Children, Young Persons, and Their Families Act 1989; Privacy Act 1993; Health and Disability Commissioner Act 1994; the Health and Safety at Work Act 2015, *Standards for Traditional Māori Healing* (Wellington: Ministry of Health, 1999); and the Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996.
- 5 Recommended for entry: Unit 15309, *Demonstrate knowledge of hauora Māori models and their application in a hauora context.*

Outcomes and performance criteria

Outcome 1

Compile a database of hauora service providers.

Range evidence of ten hauora providers, relevant to your work.

Performance criteria

1.1 Service provider details are included.

Range name of organisation, physical address, telephone numbers, e-mail address, key contact person, services offered, social media.

Outcome 2

Identify and explain referral policies

Performance criteria

2.1 Referral policies are explained in accordance with organisational practices and procedures.

Range policy, orientation, training, handbook; evidence of one organisation is required.

Outcome 3

Identify and explain culturally appropriate processes for working with Māori.

Range organisation as identified in Outcome 2.

Performance criteria

3.1 Referrals processes are explained in relation to tikanga.

Range Referral processes may include but are not limited to – mihimihi, whakatau, kai, kōrerorero, waiata, karakia; evidence of three is required.

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| Planned review date | 31 December 2022 |
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Status information and last date for assessment for superseded versions

| Process | Version | Date | Last Date for Assessment |
|-----------------------|---------|-------------------|--------------------------|
| Registration | 1 | 18 December 2002 | 31 December 2012 |
| Review | 2 | 20 August 2010 | 31 December 2017 |
| Review | 3 | 10 December 2015 | N/A |
| Revision | 4 | 28 September 2017 | N/A |
| Rollover and Revision | 5 | 23 April 2020 | N/A |

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| Consent and Moderation Requirements (CMR) reference | 0165 |
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact the NZQA Māori Qualifications Services mqs@nzqa.govt.nz if you wish to suggest changes to the content of this unit standard.