

<b>Title</b>	<b>Demonstrate knowledge of Māori methods of conflict resolution in a hauora context</b>		
<b>Level</b>	<b>6</b>	<b>Credits</b>	<b>6</b>

<b>Purpose</b>	People credited with this unit standard are able to explain and analyse traditional and contemporary methods of conflict resolution in a hauora context.
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<b>Classification</b>	Te Ara Hou ki te Ora > Hauora
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<b>Available grade</b>	Achieved
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## Guidance Information

### 1 Definitions

*Contemporary* means post-1945.

*Hauora* refers to the appropriate practices associated with the holistic wellbeing of an individual as a member of a whānau, hapū, and iwi. For the purpose of this unit standard, these practices are determined by service providers or entities that operate within a hauora context.

*Hauora context* refers to a hauora service provider capacity and environment.

*Tikanga* refers to Maori values, processes and practices exercised by Māori in their daily lives. These reflect the concepts upon which they are based and provide guidelines for appropriate behaviour and conduct in Māori society. They also prescribe consequences for any breaches or when tikanga is not followed. They can be particular to rohe, iwi, hapū, whānau, marae or hapori. *Traditional* means pre-1945.

### 2 Descriptions and explanations can be presented in a number of ways that may include but are not limited to; oral presentations, visual presentations, written presentations, whakaari, waiata and haka.

### 3 All sources of information must be referenced.

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## Outcomes and performance criteria

### Outcome 1

Explain methods of conflict resolution in relation to tikanga or kawa.

**Performance criteria**

- 1.1 Traditional Māori methods of conflict resolution are explained in relation to tikanga and kawa.

Range traditional methods may include but are not limited to - karakia, hui, muru, kōrero kanohi ki te kanohi, utu, mārena tomo, pakanga, mākutū, hauhau te rongo; evidence of three is required.

- 1.2 Contemporary Māori methods of conflict resolution are explained in relation to tikanga and kawa.

Range contemporary methods may include but are not limited to – support service interventions, marae justice, restorative justice, whānau ora mediation, Māori Land Court, tribal committee; evidence of three is required.

**Outcome 2**

Analyse methods of conflict resolution in a hauora context.

Range evidence of three examples of conflict resolution in three different hauora contexts is required.

**Performance criteria**

- 2.1 Examples are analysed, and the issues, processes, and desired outcomes for each example are examined.

- 2.2 Roles and responsibilities of people involved in each example are identified.

<b>Planned review date</b>	31 December 2027
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**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	18 December 2002	31 December 2012
Review	2	20 August 2010	31 December 2017
Rollover	3	10 December 2015	31 December 2018
Review	4	21 July 2016	31 December 2022
Revision	5	28 September 2017	31 December 2022
Rollover and Revision	6	25 November 2021	31 December 2024
Review	7	2 March 2023	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0165
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

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**Comments on this unit standard**

Please contact the NZQA Māori Qualifications Services [mqs@nzqa.govt.nz](mailto:mqs@nzqa.govt.nz) if you wish to suggest changes to the content of this unit standard.