

Title	Perform carpet colour repair and restoration		
Level	3	Credits	6

Purpose	<p>This unit standard is for people training for the carpet cleaning industry.</p> <p>People credited with this standard are able to: assess carpet for colour repair and restoration; conduct a risk assessment of the worksite; prepare damaged carpet for colour repair and restoration; treat carpet for chemical damage to AS/NZS 3733:1995 standard: and treat carpet for sun fade to AS/NZS 3733:1995 standard.</p>
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Classification	Cleaning and Caretaking > Carpet and Textile Cleaning
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Available grade	Achieved
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Prerequisites	Unit 25918, <i>Follow safe work practices in the carpet cleaning and restoration industry</i> , or demonstrate equivalent knowledge and skills.
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Guidance Information

- 1 Competence demonstrated during assessment against this standard must comply with the requirements of:
 - Consumers Guarantee Act 1993;
 - Employment Relations Act 2000;
 - Health and Safety in Employment Act 1992;
 - Resource Management Act 1996;
 - AS/NZS 3733:1995 *Textile floor coverings – Cleaning and maintenance of residential and commercial carpeting*.
- 2 Assessment may take place on-the-job or in a simulated environment, but must be subject to the organisational requirements of a real workplace.
- 3 Definitions
 - Industry best practice* refers to enterprise and/or establishment requirements and practices which are in accordance with applicable legislation, regulations and safety data sheets.
 - Organisational requirements* refers to instructions to staff on policy procedures and methods relating to cleaning in the workplace (including health and safety) and the application of any written procedures which are documented in memo or manual format and are available in the workplace.

Contract specifications set down the tasks to be done and how often these tasks are to be done.

- 4 All vacuum filtration systems must comply with AS/NZS 3733:1995 (Section 4.3.2).

Outcomes and performance criteria

Outcome 1

Assess carpet for colour repair and restoration.

Performance criteria

- 1.1 Condition of carpet is assessed in accordance with industry best practice.
- Range may include – traffic patterns, level of wear, soiling, staining, residues, desired appearance, contract specifications, environmental factors.
Evidence of six is required.
- 1.2 Carpet fibre is identified by using industry standard fibre identification method.
- 1.3 Cause of colour loss is determined in accordance with industry best practice.
- Range may include – fume fade, sun fade, chemical damage.
Evidence of two is required.
- 1.4 Results of assessment and recommendations for the colour repair and restoration of affected carpet are documented and reported to the client in accordance with industry best practice and organisational requirements.

Outcome 2

Conduct a risk assessment of the worksite.

Performance criteria

- 2.1 A risk assessment of the worksite is completed in accordance with industry best practice and organisational requirements.
- Range immediate and secondary risks.
- 2.2 Client is provided with written details of the risk assessment in accordance with industry best practice and organisational requirements.
- 2.3 Client's written acceptance of the risk assessment is obtained prior to carpet cleaning in accordance with industry best practice and organisational requirements.

Outcome 3

Prepare damaged carpet for colour repair and restoration.

Performance criteria

- 3.1 Equipment, chemicals, and personal protective equipment are selected in accordance with industry best practice.
- 3.2 Selected equipment is safety checked and damaged and/or non-operational equipment is reported in accordance with industry best practice and organisational requirements.
- 3.3 Chemicals are prepared in accordance with manufacturer's recommendations.
- 3.4 Risk of damage to surface is minimised by the application of prepared chemicals to an inconspicuous area.
- Range colour bleeding/fastness, change in texture or appearance.
- 3.5 Warning signs are displayed in accordance with industry best practice.
- Range at least one of – signs, cordons, barriers.
- 3.6 Chattels are moved in accordance with client requirements and/or organisational requirements.

Outcome 4

Treat carpet for chemical damage or fume fade to AS/NZS 3733:1995 standard.

Performance criteria

- 4.1 Soil and odour are removed in accordance with industry best practice.
- 4.2 Carpet fibre colour damage is neutralised in accordance with industry best practice.
- 4.3 Spot dye baths are prepared and applied in accordance with manufacturer's recommendations.
- 4.4 Treated area is compared with unaffected area to determine whether further treatment is required.
- 4.5 Treated carpet is dried, if required.
- 4.6 Soiled solutions and waste are disposed of in accordance with the Resource Management Act 1991.
- 4.7 Chattels are replaced in accordance with client requirements and/or organisational requirements.

- 4.8 Equipment and cleaning materials are cleaned, checked and stored in accordance with industry best practice and organisational requirements.
- 4.9 The outcome of restorative work is documented, showing extent to which restoration to pre-existing condition has been achieved and reported to the client in accordance with industry best practice and organisational requirements.
- 4.10 Documentation relating to job is processed in accordance with organisational requirements.
- Range any required job or worksite reports.
- 4.11 Task is completed without damage or risk to technician, client, furniture, fixtures, or fittings.

Outcome 5

Treat carpet for sun fade to AS/NZS 3733:1995 standard.

Performance criteria

- 5.1 Soil is removed in accordance with industry best practice.
- 5.2 Carpet fibre is treated with colour restoration chemical in accordance with industry best practice.
- 5.3 Treated area is compared with unaffected area to determine whether further treatment is required.
- 5.4 Treated carpet is dried in accordance with industry best practice.
- 5.5 Soiled solutions and waste are disposed of in accordance with the Resource Management Act 1991.
- 5.6 Chattels are replaced in accordance with client requirements and/or organisational requirements.
- 5.7 The outcome of restorative work is documented, showing extent to which restoration to pre-existing condition has been achieved and reported to the client in accordance with industry best practice and organisational requirements.
- 5.8 Documentation relating to job is processed in accordance with organisational requirements.
- Range any required job or worksite reports.
- 5.9 Task is completed without damage or risk to technician, client, furniture, fixtures, or fittings.

- 5.10 Equipment and cleaning materials are cleaned, checked and stored in accordance with industry best practice and organisational requirements.

This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	27 April 2004	31 December 2014
Review	2	16 October 2009	31 December 2014
Review	3	18 October 2012	31 December 2021
Review	4	24 January 2019	31 December 2021

Consent and Moderation Requirements (CMR) reference

0004

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.