

Title	Carry out carpet repairs and reinstallation		
Level	3	Credits	8

Purpose	<p>This unit standard is for people training for the carpet cleaning industry.</p> <p>People credited with this standard are able to: assess carpet to be repaired; conduct a risk assessment of the worksite; prepare to carry out carpet repair and reinstallation; carry out carpet repair and reinstallation; and complete job-related tasks.</p>
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Classification	Cleaning and Caretaking > Carpet and Textile Cleaning
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Available grade	Achieved
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Prerequisites	Unit 25918, <i>Follow safe work practices in the carpet cleaning and restoration industry</i> , or demonstrate equivalent knowledge and skills.
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Guidance Information

- 1 Competence demonstrated during assessment against this standard must comply with the requirements of:
 - Consumers Guarantee Act 1993;
 - Employment Relations Act 2000;
 - Health and Safety in Employment Act 1992;
 - Resource Management Act 1991;
 - AS/NZS 2455.1:2007 *Textile floor coverings – Installation practice – General*;
 - AS/NZS 2455.2:2007 *Textile floor coverings – Installation practice – Carpet tiles*;
 - AS/NZS 3733:1995 *Textile floor coverings – Cleaning and maintenance of residential and commercial carpeting*.
- 2 Assessment may take place on-the-job or in a simulated environment, but must be subject to the organisational requirements of a real workplace.
- 3 Definitions
 - Industry best practice* refers to enterprise and/or establishment requirements and practices which are in accordance with applicable legislation, regulations and safety data sheets.
 - Organisational requirements* refers to instructions to staff on policy procedures and methods relating to cleaning in the workplace (including health and safety) and the application of any written procedures which are documented in memo or manual format and are available in the workplace.

Contract specifications set down the tasks to be done and how often these tasks are to be done.

- 4 All vacuum filtration systems must comply with AS/NZS 3733:1995 (Section 4.3.2).
- 5 Building repairs (walls, floors, subfloors, ceilings, and staircases/wells) must be completed by a qualified tradesman to the appropriate standard.

Outcomes and performance criteria

Outcome 1

Assess carpet to be repaired.

Performance criteria

- 1.1 Condition of carpet and underlay is assessed in accordance with industry best practice.

Range may include – traffic patterns, level of wear, soiling, staining, residues, desired appearance, contract specifications, environmental factors, naplock bars, tackless strip or carpet gripper.
Evidence of six is required.
- 1.2 Condition of subfloor is assessed.

Range psychrometric calculations and documentation, non-penetrating moisture meter, penetrating moisture meter.
- 1.3 Repair and reinstallation technique is determined in accordance with industry best practice.

Range may include – seaming, gluing, replacement of underlay, replacement of damaged carpet with same carpet, restretching, replacement of naplock bars, tackless strip or carpet gripper, stair nosing.
Evidence of six is required.
- 1.4 Results of assessment and recommendations for the repair of affected carpet are documented and reported to the client in accordance with industry best practice and organisational requirements.

Outcome 2

Conduct a risk assessment of the worksite.

Performance criteria

- 2.1 A risk assessment of the worksite is completed in accordance with industry best practice and organisational requirements.
- Range immediate and secondary risks.
- 2.2 Client is provided with written details of the risk assessment in accordance with industry best practice and organisational requirements.
- 2.3 Client's written acceptance of the risk assessment is obtained prior to carpet cleaning in accordance with industry best practice and organisational requirements.

Outcome 3

Prepare to carry out carpet repair and reinstallation.

Performance criteria

- 3.1 Equipment and materials are selected in accordance with industry best practice.
- Range may include – power stretcher, carpet stair tool, heat bond tool, heat bond tape, duck-billed scissors, loop-pile cutter, carpet awl, claw hammer, knee kicker, base mould lifer, hook knife, stanley knife, staple gun, staple hammer, smooth edge, wall trimmer, naplock bars, Teflon mallet, seam roller, straight edge, carpet shears, glue-stick gun.
Evidence of fifteen is required.
- 3.2 Selected equipment is safety checked and damaged and/or non-operational equipment is reported in accordance with industry best practice and organisational requirements.
- 3.3 Warning signs are displayed in accordance with industry best practice.
- Range at least one of – signs, cordons, barriers.
- 3.4 Chattels are moved in accordance with client requirements and/or organisational requirements.

Outcome 4

Carry out carpet repair and reinstallation.

Performance criteria

- 4.1 Soil is removed in accordance with industry best practice.
- 4.2 Carpet is repaired in accordance with industry best practice.

- 4.3 Repaired area is compared with existing area to determine whether further action is required.
- 4.4 Carpet is vacuumed to remove excess fibres and waste material.
- 4.5 Soiled solutions and waste are disposed of in accordance with the Resource Management Act 1991.
- 4.6 Chattels are replaced in accordance with client requirements and/or organisational requirements.

Outcome 5

Complete job-related tasks.

Performance criteria

- 5.1 The outcome of restorative work is documented, showing extent to which restoration to pre-existing condition has been achieved and reported to the client in accordance with industry best practice and organisational requirements.
- 5.2 Documentation relating to job is processed in accordance with organisational requirements.

Range any required job or worksite reports.
- 5.3 Task is completed without damage or risk to technician, client, furniture, fixtures, or fittings.
- 5.4 Equipment is cleaned, checked and stored in accordance with industry best practice and organisational requirements.
- 5.5 Premises are secured in accordance with client requirements and/or instructions.

This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	27 April 2004	31 December 2014
Review	2	16 October 2009	31 December 2014
Review	3	18 October 2012	31 December 2021
Review	4	24 January 2019	31 December 2021

Consent and Moderation Requirements (CMR) reference	0004
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.