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| Title | Treat odours in carpets and textiles | | |
| Level | 3 | Credits | 5 |

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| Purpose | <p>This unit standard is for people training for the carpet cleaning industry.</p> <p>People credited with this standard are able to: assess carpets and textiles for odour treatment; conduct a risk assessment of the worksite; prepare carpets and textiles for odour treatment; treat odours in carpets and textiles; and complete job-related tasks.</p> |
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| Classification | Cleaning and Caretaking > Carpet and Textile Cleaning |
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| Available grade | Achieved |
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| Prerequisites | <p>Critical health and safety prerequisites: Unit 25918, <i>Follow safe work practices in the carpet cleaning and restoration industry</i>, or demonstrate equivalent knowledge and skills.</p> |
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Guidance Information

- 1 Competence demonstrated during assessment against this standard must comply with the requirements of:
 - Consumers Guarantee Act 1993;
 - Employment Relations Act 2000;
 - Health and Safety in Employment Act 1992;
 - Resource Management Act 1991;
 - AS/NZS 3733:1995 *Textile floor coverings – Cleaning and maintenance of residential and commercial carpeting*;
 - AS/NZS 4849.1:2003 *Upholstery cleaning – Fabric upholstery*.
- 2 Assessment may take place on-the-job or in a simulated environment, but must be subject to the organisational requirements of a real workplace.
- 3 Definitions
 - Industry best practice* refers to enterprise and/or establishment requirements and practices which are in accordance with applicable legislation, regulations and safety data sheets.
 - Organisational requirements* refers to instructions to staff on policy procedures and methods relating to in the workplace (including health and safety) and the application of any written procedures which are documented in memo or manual format and are available in the workplace.

Organic material may contain human or animal remains.

- 4 Assessment may be conducted using either carpets or textiles.
- 5 All vacuum filtration systems must comply with AS/NZS 3733:1995 (Section 4.3.2).

Outcomes and performance criteria

Outcome 1

Assess carpets and textiles for odour treatment.

Performance criteria

- 1.1 Source of odour is identified using industry equipment.

Range sources may include – odours caused by smoke or fire, water damage, perspiration, human or animal urine, human or animal excrement, vomit, decomposition of organic material, mould, microbial, mildew, proteins.
Evidence of three sources is required.
Equipment – ultra violet light, non-penetrating moisture meter.
- 1.2 Location of odour is identified.

Range may include – walls, corners, underlay, subfloor, skirting boards, smooth edge, hard floor, furniture.
Evidence of three is required.
- 1.3 Carpet and/or textile fibre is identified by using industry standard fibre identification method.
- 1.4 Odour treatment techniques are determined in accordance with industry best practice.

Range may include – chemical treatment followed with extraction spot cleaning, surface sealing, lifting and/or replacing of carpet, lifting and/or replacing of underlay, lifting and/or replacing of smooth edge, removal of odour source, disinfection of hard surfaces.
Evidence of three is required.

- 1.5 Results of assessment and recommendations for the removal of odour from affected carpet/textiles are documented and reported to the client in accordance with industry best practice and organisational requirements.

Outcome 2

Conduct a risk assessment of the worksite.

Performance criteria

- 2.1 A risk assessment of the worksite is completed in accordance with industry best practice and organisational requirements.
- Range immediate and secondary risks.
- 2.2 Client is provided with written details of the risk assessment in accordance with industry best practice and organisational requirements.
- 2.3 Client's written acceptance of the risk assessment is obtained prior to treatment in accordance with industry best practice and organisational requirements.

Outcome 3

Prepare carpets and textiles for odour treatment.

Performance criteria

- 3.1 Equipment, chemicals and personnel protective equipment are selected in accordance with industry best practice.
- 3.2 Selected equipment is safety checked and damaged and/or non-operational equipment is reported in accordance with industry best practice and organisational requirements.
- 3.3 Treatment is prepared in accordance with manufacturer's recommendations.
- 3.4 Warning signs are displayed in accordance with industry best practice.
- Range at least one of – signs, cordons, barriers.
- 3.5 Chattels are moved in accordance with client requirements and/or organisational requirements.
- 3.6 Risk of damage to surface is minimised by the application of prepared treatment to an inconspicuous area.
- Range colour bleeding/fastness, change in texture or appearance.
- 3.7 Provision of ventilation ensures comfort and safety of technician and public.

Outcome 4

Treat odours in carpets and textiles.

Performance criteria

- 4.1 Soil is removed in accordance with industry best practice.
- 4.2 Rate of application of odour control chemical is in accordance with manufacturer's recommendations.
- 4.3 Treated area is assessed to determine whether further treatment is required in accordance with industry best practice.
- 4.4 Where necessary the surfaces or premises are kept secure during the drying or curing process and ventilated prior to reoccupation.
- 4.5 Soiled solutions and waste are disposed of in accordance with the Resource Management Act 1991.
- 4.6 Chattels are replaced in accordance with client requirements and/or organisational requirements.

Outcome 5

Complete job-related tasks.

Performance criteria

- 5.1 The outcome of the treatment of odours is documented, showing extent to which restoration to pre-existing condition has been achieved and reported to the client in accordance with industry best practice and organisational requirements.
- 5.2 Documentation relating to job is processed in accordance with organisational requirements.

Range any required job or worksite reports.
- 5.3 Task is completed without damage or risk to technician, client, furniture, fixtures, or fittings.
- 5.4 Equipment and cleaning materials are cleaned, checked and stored in accordance with industry best practice and organisational requirements.
- 5.5 Premises are secured in accordance with client requirements and/or instructions.

This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.

Status information and last date for assessment for superseded versions

| Process | Version | Date | Last Date for Assessment |
|--------------|---------|-----------------|--------------------------|
| Registration | 1 | 27 April 2004 | 31 December 2014 |
| Review | 2 | 16 October 2009 | 31 December 2014 |
| Review | 3 | 18 October 2012 | 31 December 2021 |
| Review | 4 | 24 January 2019 | 31 December 2021 |

Consent and Moderation Requirements (CMR) reference

0004

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.