

Title	Clean accommodation unit exterior windows		
Level	3	Credits	2

Purpose	<p>This unit standard is for people working as cleaners in the accommodation sector.</p> <p>People credited with this unit standard are able to prepare the equipment and work area for cleaning, and clean accommodation unit exterior windows.</p>
----------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Classification	Hospitality > Accommodation Services
-----------------------	--------------------------------------

Available grade	Achieved
------------------------	----------

Guidance Information

- 1 Definitions

Establishment requirements referred to in this unit standard may include but are not limited to the applicable procedures found in the following: establishment performance guidelines and standards; equipment manufacturer's procedures and specifications; Government and local body legislation.

Exterior windows refer to the exterior surface of windows in accommodation units.
- 2 Legislation to be complied with includes but is not limited to – Health and Safety at Work Act 2015, Innkeepers Act 1962, Privacy Act 1993.
- 3 This unit standard must be assessed against in a realistic workplace environment. The candidate must be under realistic time pressures, use relevant commercial equipment, and have realistic customer/staff ratios.
- 4 All tasks are to be carried out in accordance with establishment requirements.

Outcomes and performance criteria

Outcome 1

Prepare the equipment and work area for cleaning of exterior windows.

Performance criteria

- 1.1 Guest accommodation is confirmed as vacant before cleaning is commenced.
- 1.2 Cleaning equipment and materials are prepared and ready for use.

Outcome 2

Clean accommodation unit exterior windows.

Performance criteria

- 2.1 Correct cleaning materials are used for external windows.
- 2.2 Cleaning solution is applied and removed leaving glass clean.
- 2.3 Maintenance requirements for accommodation unit exterior windows are identified and reported as required.

Planned review date	31 December 2023
----------------------------	------------------

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	26 January 2005	31 December 2017
Rollover and Revision	2	19 September 2008	31 December 2017
Review	3	20 November 2009	31 December 2017
Review	4	20 February 2014	31 December 2017
Reinstatement	5	25 January 2018	N/A

Consent and Moderation Requirements (CMR) reference	0112
------------------------------------------------------------	------

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact ServicelQ qualifications@ServicelQ.org.nz if you wish to suggest changes to the content of this unit standard.