

<b>Title</b>	<b>Clean accommodation unit exterior windows</b>		
<b>Level</b>	<b>3</b>	<b>Credits</b>	<b>2</b>

<b>Purpose</b>	<p>This unit standard is for people working as cleaners in the accommodation sector.</p> <p>People credited with this unit standard are able to prepare the equipment and work area for cleaning, and clean, accommodation unit exterior windows.</p>
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<b>Classification</b>	Hospitality > Accommodation Services
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<b>Available grade</b>	Achieved
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### Guidance Information

- 1 Definitions
 

*Establishment requirements* refer to applicable procedures found in the following: establishment performance guidelines and standards; equipment manufacturer's procedures and specifications; Government and local body legislation.

*Exterior windows* refer to the exterior surface of windows in accommodation units.
- 2 Legislation to be complied with includes but is not limited to – Health and Safety at Work Act 2015, Innkeepers Act 1962, Privacy Act 2020.
- 3 This unit standard must be assessed against in a realistic workplace environment. The candidate must be under realistic time pressures, use relevant commercial equipment, and have realistic customer/staff ratios.
- 4 All tasks are to be carried out in accordance with establishment requirements.

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### Outcomes and performance criteria

#### Outcome 1

Prepare the equipment and work area for cleaning accommodation unit exterior windows.

#### Performance criteria

- 1.1 Guest accommodation is confirmed as vacant before cleaning is commenced.
- 1.2 Cleaning equipment and materials are prepared and ready for use.

**Outcome 2**

Clean accommodation unit exterior windows.

**Performance criteria**

- 2.1 Correct cleaning materials are used for external windows.
- 2.2 Cleaning solution is applied and removed leaving glass clean.
- 2.3 Maintenance requirements for accommodation unit exterior windows are identified and reported as required.

<b>Planned review date</b>	31 December 2027
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**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	26 January 2005	31 December 2017
Rollover and Revision	2	19 September 2008	31 December 2017
Review	3	20 November 2009	31 December 2017
Review	4	20 February 2014	31 December 2017
Reinstatement	5	25 January 2018	31 December 2024
Review	6	2 March 2023	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

**Comments on this unit standard**

Please contact Ringa Hora Services Workforce Development Council [qualifications@ringahora.nz](mailto:qualifications@ringahora.nz) if you wish to suggest changes to the content of this unit standard.