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| Title | Prepare and serve beverages in a marae wharekai | | |
| Level | 2 | Credits | 2 |

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| Purpose | People credited with this unit standard are able to prepare and serve beverages in accordance with marae context and tikanga. |
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| Classification | Manaaki Marae - Marae Hospitality > Manaaki Marae - Takatū Kai |
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| Available grade | Achieved |
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Guidance information

1 Definitions

Beverages includes hot, cold, alcoholic, and non-alcoholic beverages.

Marae context refers to any marae, its tikanga and kawa, its people, its resources; in any assessment context.

Tikanga are cultural practices and procedures exercised by Māori in their daily lives. These practices reflect the concepts upon which they are based and provide guidelines for appropriate behaviour in Māori society. They also prescribe consequences for any breaches or when tikanga is not followed. They can be particular to a rohe, iwi, hapū, whānau, or marae.

2 This is an entry level unit standard and it is intended for students who will carry out a range of activities under close supervision and guidance in a marae wharekai to prepare and serve beverages.

3 References

The resource support listed is given as a guide only and is not intended to be in any way prescriptive. It is acknowledged that different areas may have their own written and unwritten repositories of knowledge relevant to this unit standard.

Resource support may include, but is not limited to:

Ministry for Primary Industries, *Te Kai Manawa Ora – Marae Food Safety Guide*, July 2013 (available online from <https://www.mpi.govt.nz/food-business/exemptions-food-act-requirements/marae-food-safety-requirements/>).

Christensen-Yule, Lesley and Neill, Lindsay. (2017). *New Zealand Chef*. (Edify Limited, Auckland).

4 Legislation and regulations to be complied may include, but are not limited to, the

- Food Act 2014
- Food Regulations 2015
- Animal Products Act 1999, and the
- Health and Safety at Work Act 2015.

This may be demonstrated by the candidate demonstrating appropriate health, safety, and hygiene techniques at all times.

- 5 Manaaki is an ethic of thoughtfulness, generosity and caring for others. Manaaki manuhiri links this ethic directly to Māori well-being, to the marae and the mana of its people. This proverb, 'ka tika ā muri, ka tika ā mua' best describes this significant aspect of the Māori value system, ensuring the front and back of the marae (both of which are interdependent), work together to provide for its guests. It is characterised through the acts of hospitality and demands excellence of the hosts so as to uphold their mana, the mana of all guests, and (therefore) of the marae itself. The basic principles underpinning manaaki (in a marae context) are common, but while there are some constants, the details of its execution may differ. These differences may be at a rohe, iwi, hapū, whānau, or marae level.

Outcomes and performance criteria

Outcome 1

Prepare beverages in accordance with marae context and tikanga.

Performance criteria

- 1.1 Cups and/or glasses are prepared in accordance with the needs of the manuhiri.
- Range clean, appropriate for use, fit for service (no cracks or chips).
- 1.2 Service area is replenished in accordance with the needs of the manuhiri.
- Range includes but is not limited to – kept clean and tidy, free of rubbish.

Outcome 2

Serve beverages in accordance with marae context and tikanga.

Performance criteria

- 2.1 Beverages are served in accordance with the requests of the manuhiri.

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| Planned review date | 31 December 2026 |
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Status information and last date for assessment for superseded versions

| Process | Version | Date | Last Date for Assessment |
|-----------------------|---------|-------------------|--------------------------|
| Registration | 1 | 21 March 2005 | 31 December 2012 |
| Rollover | 2 | 16 October 2009 | 31 December 2012 |
| Review | 3 | 21 July 2011 | 31 December 2019 |
| Rollover and Revision | 4 | 20 August 2015 | 31 December 2019 |
| Review | 5 | 15 September 2016 | 31 December 2023 |
| Review | 6 | 25 November 2021 | N/A |

Consent and Moderation Requirements (CMR) reference

0226

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact -NZQA Māori Qualifications Services mqs@nzqa.govt.nz if you wish to suggest changes to the content of this unit standard.