Title	Lead a team to achieve a project outcome		
Level	5	Credits	8

Purpose	This unit standard is for people who lead teams regularly.	
	People credited with this unit standard are able to lead a team to achieve a project outcome.	

Classification	Business Operations and Development > Project Management	
Available grade	Achieved	

### Guidance Information

- 1 All activities must comply with: policies, procedures, and requirements of the organisations involved; the ethical codes of relevant professional bodies; any statutory and regulatory requirements.
- 2 Assessment must be conducted in real business context(s) or based on scenario(s) which must reflect the requirements and practicalities for conducting business in Aotearoa New Zealand.

These *requirements and practicalities* must include meeting the requirements of all relevant legislation and should address such areas as the real business or scenario-based context's:

- purpose and goals/objectives;
- future development;
- external operating environment;
- internal processes, accountabilities, and relationships.

The requirements and practicalities of the context(s) provide evidence for this unit standard.

The real business or scenario-based context(s) and their requirements and practicalities must be sufficiently complex to enable demonstration of the full range of competence for achievement of the outcome.

- 3 For this standard, the project outcome must be achieved and may:
  - not be routine or familiar to the leader or team members
  - assemble team members from different parts of an organisation or external to the organisation
  - involve a variety of ways to achieve the project where initially it is not clear which is preferable
  - require a range of specialised skills and/or knowledge within the team
  - involve significant risk, including financial.

## 4 Definitions

Behaviour refers to:

- for professional: attitudes, qualities and behaviours;
- for *ethical*: widely accepted standards relating to compliance with the law, being honest in dealings, and showing respect for individuals, contracts, societal standards and institutions;
- for socially: environmental, community and sustainability expectations;
- for *culturally*: interpretations wider than just ethnicity.

*Project outcome* is used informally to represent a group of related objectives. It does not necessarily imply a formal Project Management methodology or use of formal Project Management tools and techniques.

A *team* is any temporary or permanent group of at least three people with a shared purpose or objective. The team does not require formal structures or reporting processes.

# Outcomes and performance criteria

# Outcome 1

Lead a team to achieve a project outcome.

## Performance criteria

- 1.1 Own delegated leadership role and responsibility in the project are agreed with manager and with the project team.
- 1.2 The objectives for the project outcome are stated clearly and concisely.
- 1.3 Relationships with team members and stakeholders are developed through communication.

Range communication – written and oral, with both internal and external stakeholders.

- 1.4 Professional, ethical, and socially and culturally appropriate behaviour is demonstrated.
- 1.5 Determination of solutions for operational issues is enabled through team leadership.
- 1.6 Project outcome is achieved through self-management.
  - Range self-management includes being proactive and may include time-management, goal setting, prioritisation, consultation, reliability, task follow-up, self-assessment/reflection on performance, managing progress.
- 1.7 Team achievement of the project outcome is confirmed by the manager.

1.8 Own and team performance are evaluated in relation to achievement of the project outcome.

Planned review date	31 December 2027

#### Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	18 December 2006	31 December 2014
Rollover	2	17 November 2011	31 December 2016
Review	3	24 October 2014	31 December 2020
Review	4	20 July 2017	31 December 2024
Review	5	26 January 2023	N/A

Consent and Moderation Requirements (CMR) reference0113This CMR can be accessed at <a href="http://www.nzqa.govt.nz/framework/search/index.do">http://www.nzqa.govt.nz/framework/search/index.do</a>.

### Comments on this unit standard

Please contact Ringa Hora Services Workforce Development Council <u>qualifications@ringahora.nz</u> if you wish to suggest changes to the content of this unit standard.