

Title	Demonstrate knowledge of problem gambling in a Class 4 and Racing Act gambling establishment		
Level	3	Credits	2

Purpose	<p>This unit standard is designed for people who work in either Class 4 gambling establishments or establishments that engage in Racing Act gambling, or both.</p> <p>People credited with this unit standard are able to demonstrate knowledge of: gambling and its associated consequences and risks; harm prevention and minimisation requirements; and appropriate responses to actual or potential problem gambling in a Class 4 gambling, and racing and sports betting establishment.</p>
----------------	--

Classification	Hospitality > Hospitality - Gambling
-----------------------	--------------------------------------

Available grade	Achieved
------------------------	----------

Explanatory notes

- 1 Definitions
 - Class 4* – the category of gambling defined in the Gambling Act 2003.
 - Racing Act gambling* – refers to racing and sports betting as defined in the Racing Act 2003.
 - Harm and problem gambler* – as defined in the Gambling Act 2003.
- 2 Any relevant Acts, regulations, and bylaws must be complied with during assessment against this standard. Regulations of particular relevance to this unit standard is Racing (Harm Prevention and Minimisation) Regulations 2004, and Gambling (Harm Prevention and Minimisation) Regulations 2004.

Outcomes and evidence requirements

Outcome 1

Demonstrate knowledge of gambling and its associated consequences and risks.

Evidence requirements

- 1.1 The potential harm of gambling is identified and described in terms of the social, economic and health impacts on individuals, their families, their work and the community.

Outcome 2

Demonstrate knowledge of harm prevention and minimisation requirements in a Class 4 gambling, and a racing and sports betting establishment.

Evidence requirements

- 2.1 Obligations on industry to be proactive in harm prevention and minimisation are described in terms of the requirements of current legislation and regulations.
- 2.2 Harm prevention and minimisation policies are described in terms of their relationship to the specific legislative and regulatory requirements of the establishment.
- 2.3 The consequences of not taking appropriate action are identified and described in terms of the potential impact on the gambler, business operations, the person and the legal liabilities under the Gambling Act and Racing Act.

Outcome 3

Demonstrate knowledge of appropriate responses to actual or potential problem gambling in a Class 4 gambling, and racing and sports betting establishment.

Evidence requirements

- 3.1 The characteristics of problem gambling are identified.
- 3.2 Information on the characteristics of problem gambling, potential risks and consequences of problem gambling, and how to access problem gambling services is identified.
- 3.3 Approaches to be taken when an individual demonstrates characteristics of problem gambling are described.
- 3.4 Constraints on the use of a gambler's personal information are identified in terms of the Privacy Act 1993.
- 3.5 Actions to be taken when a person self-identifies as having a gambling problem, and requests to be excluded from the gambling area, are described in terms of the legislative requirements.
- 3.6 Actions to be taken when a person is identified as a potential problem gambler and declines a self-exclusion order are described in terms of the legislative requirements.
- 3.7 Actions to be taken when an excluded person enters a gambling area are described in terms of the legislative requirements.

Planned review date	31 December 2017
----------------------------	------------------

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	26 April 2005	31 December 2017
Review	2	25 September 2006	31 December 2017
Review	3	20 November 2009	N/A
Rollover and Revision	4	16 June 2016	N/A

Consent and Moderation Requirements (CMR) reference	0112
--	------

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Please note

Providers must be granted consent to assess against standards (accredited) by NZQA, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be granted consent to assess against standards by NZQA before they can register credits from assessment against unit standards.

Providers and Industry Training Organisations, which have been granted consent and which are assessing against unit standards must engage with the moderation system that applies to those standards.

Requirements for consent to assess and an outline of the moderation system that applies to this standard are outlined in the Consent and Moderation Requirements (CMRs). The CMR also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

Comments on this unit standard

Please contact ServicelQ qualifications@ServicelQ.org.nz if you wish to suggest changes to the content of this unit standard.