Title	Develop a maintenance schedule in the hospitality industry		
Level	5	Credits	5

Purpose	This unit standard is for experienced people who are responsible for developing maintenance schedules. They may be involved in working in a hotel, motel, casino, bar, restaurant, food or catering operation.
	People credited with this unit standard are able to: demonstrate knowledge of the factors that influence the development of a maintenance schedule; and produce a maintenance schedule, in the hospitality industry.

Classification Hospitality > Hospitality Management
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Available grade	Achieved
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# **Guidance Information**

1 Definitions

Equipment – large and small equipment fittings and fixtures.

Establishment requirements refer to applicable procedures found in the following: establishment performance guidelines and standards; equipment manufacturer's procedures and specifications; Government and local body legislation.

Resources – establishment personnel, equipment and materials for maintenance, and contractors who are available, suitable, and affordable.

2 Legislation and regulations to be complied with include but are not limited to – Food Act 2014, Food Regulations (2015), Hazardous Substances and New Organisms Act1996, Health and Safety at Work Act 2015.

# Outcomes and performance criteria

## **Outcome 1**

Demonstrate knowledge of the factors that influence the development of a maintenance schedule in the hospitality industry.

## Performance criteria

1.1 Implications of not carrying out preventative maintenance are explained in terms of the impact on production and budget.

1.2 Maintenance of equipment, fittings, fixtures, and facilities required to meet manufacturer's recommendations is identified in accordance with establishment requirements.

1.3 Maintenance schedules are explained in terms of cost, budget allocation, capital expenditure, and available resources.

#### Outcome 2

Produce a maintenance schedule in the hospitality industry.

#### Performance criteria

- 2.1 Equipment, fittings, fixtures, and facilities that require maintenance are identified and rated in terms of priority, risk, manufacturer's recommendations, and budget allocation.
- 2.2 Internal and external resources are analysed to determine availability, cost and any associated risk factors to the establishment's operating requirements.
- 2.3 Maintenance schedule is produced to match the equipment, fittings, fixtures, and facilities' requirements with available resources.
- 2.4 Maintenance schedule is evaluated in terms of on-going establishment requirements.

Planned review date	31 December 2027
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	21 September 2005	31 December 2017
Review	2	22 October 2010	31 December 2017
Review	3	20 February 2014	31 December 2024
Review	4	2 March 2023	N/A

Consent and Moderation Requirements (CMR) reference	0112
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This CMR can be accessed at http://www.nzqa.govt.nz/framework/search/index.do.

#### Comments on this unit standard

Please contact Ringa Hora Services Workforce Development Council <a href="mailto:qualifications@ringahora.nz">qualifications@ringahora.nz</a> if you wish to suggest changes to the content of this unit standard.