

<b>Title</b>	<b>Control and restrain others in specified situations in a security context</b>		
<b>Level</b>	<b>4</b>	<b>Credits</b>	<b>4</b>

<b>Purpose</b>	<p>This unit standard is intended for security staff and other persons who, in specified situations, are authorised to control and restrain others.</p> <p>People credited with this unit standard are able to:</p> <ul style="list-style-type: none"> <li>- demonstrate knowledge of control and restraint in a specified security situation;</li> <li>- explain risks associated with control and restraint and strategies to minimise them in a specified security situation;</li> <li>- demonstrate use of control and restraint procedures and techniques in a specified security situation; and</li> <li>- complete post-control and restraint incident procedure for a specified security situation.</li> </ul>
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<b>Classification</b>	Security > Security Staff Services
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<b>Available grade</b>	Achieved
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<b>Prerequisites</b>	Unit 32082, <i>Mitigate the threat of violence to self and others from aggressive behaviours in a security context</i> ; and Unit 21738, <i>Demonstrate and apply knowledge of lawful use of force in a security context</i> ; or demonstrate equivalent knowledge and skills.
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## Guidance Information

- 1 This unit standard has been developed for learning and assessment in a security context, on-job or off-job.
- 2 References  
 Children, Young Persons and Their Families (Oranga Tamariki) Legislation Act 2017;  
 Crimes Act 1961;  
 Evidence Act 2006;  
 Fire and Emergency Act 2017;  
 Fire and Emergency New Zealand (Fire Safety, Evacuation Procedures, and Evacuation Schemes) Regulations 2018;  
 Good Practice Guidelines, New Zealand Security Association 2019, available from <https://security.org.nz/>;  
 Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996;

Health and Safety at Work Act 2015;  
 Human Rights Act 1993;  
 Intellectual Disability (Compulsory Care and Rehabilitation) Act 2003;  
 Local Government Act 2002;  
 Mental Health (Compulsory Assessment & Treatment) Act 1992 (and amendment 1999);  
 New Zealand Bill of Rights Act 1990;  
 Oranga Tamariki Legislation Act 2019;  
 Privacy Act 1993;  
 Private Security Personnel and Private Investigators Act 2010;  
 Sale and Supply of Alcohol Act 2012;  
 Smoke Free Environments Act 1990;  
 Summary Offences Act 1981;  
 Trespass Act 1980;  
 and all subsequent amendments or replacements.

### 3 Definitions

*Approved equipment* – equipment approved by a competent authority for use in control and restraint situations.

*Assessed need* – the need assessed by the person dealing with the situation to which the need relates; based on the facts evident to the person at the time and a reasonable and logical analysis of them, including risk assessment.

*Authorised* – sanctioned by law, organisational policy, and relevant instructions.

*Competent authority* – the entity authorised in law to specify control and restraint policy, procedure, and practice in the context in which assessment is conducted.

*Control and restraint* – a discipline sanctioned in law, involving authorised policies, procedures, techniques, and actions that may be used to restrict a person's freedom of action and prevent injury to self and/or to others.

*Relevant instructions* – may include but are not limited to: applicable policies, procedures, manuals, and directives; oral, written, or electronically transmitted instructions, including site, assignment, and equipment operating instructions; and other legal and compliance requirements relevant to the situation, site, location, and task.

*Risk* – the chance of something happening that will have an impact of objectives, measured in terms of consequences and likelihood.

*Specified situations* – circumstances in which the use of control and restraint is both authorised and necessary.

*Subject* – person(s) subject to control and restraint.

*Taken into custody* – responsibility for subject(s) is accepted by the police or other authorised and appropriate person(s).

### 4 Assessment range

- a If this standard is being assessed off-job the relevant instructions will be supplied in a simulated situation.
- b Evidence gathered for Outcome 1 must be within the scope of the candidate's role and workplace.

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## Outcomes and performance criteria

### Outcome 1

Demonstrate knowledge of control and restraint in a specified security situation.

**Performance criteria**

- 1.1 Explain control and restraint in terms of their purpose, nature, and legal basis.
- 1.2 Explain circumstances in which the use of control and restraint may be authorised and appropriate in accordance with the law.
- Range three different circumstances.
- 1.3 Explain control and restraint policies and procedures in accordance with relevant instructions.
- Range three different examples of control and restraint policy and procedures.
- 1.4 Describe control and restraint equipment in terms of their purpose, characteristics, and use in accordance with relevant instructions.
- Range approved equipment authorised for use in the candidate's workplace.

**Outcome 2**

Explain risks associated with control and restraint and strategies to minimise them in a specified security situation.

Range risks must include but are not limited to – positional asphyxia, intervention by others, aggravation of existing medical conditions, injury, wrongful use, adverse media and or public reaction, failure.

**Performance criteria**

- 2.1 Explain risks associated with control and restraint in accordance with relevant instructions.
- 2.2 Explain strategies to minimise risks associated with control and restraint in accordance with relevant instructions.

**Outcome 3**

Demonstrate use of control and restraint procedures and techniques in a specified security situation.

Range situations requiring – individual intervention, team intervention.

**Performance criteria**

- 3.1 Minimise risk to personal safety in accordance with assessed need and circumstances by seeking advice, information and or assistance.

- 3.2 Implement incident alarm procedure in accordance with assessed need and relevant instructions.
- 3.3 Structure communications with others to achieve their intended purpose.  
 Range communications – clarity, relevance, delivery style and method, content, actions, body language, proximity, circumstances; others may include – subject(s), bystanders, team members.
- 3.4 Apply control and restraint techniques in accordance with assessed need, risk, and relevant instructions.  
 Range techniques – consistent with purpose, circumstances, context.
- 3.5 Apply the minimum amount of force required to achieve its lawful and intended purpose.
- 3.6 Observe restrained subjects and manage indications of risk in accordance with assessed need and relevant instructions.
- 3.7 Contain, remove or isolate subjects until the situation has stabilised and the subjects no longer present a risk to themselves or others, or are taken into custody.
- 3.8 Treat subjects in accordance with relevant instructions in order to minimise risk.

**Outcome 4**

Complete post-control and restraint incident procedure for a specified security situation.

Range procedures specified in relevant instructions; information is complete, concise, logically organised, factual, unambiguous, and clear to intended recipients.

**Performance criteria**

- 4.1 Complete and process reports and records in accordance with relevant instructions.
- 4.2 Complete incident review and debrief activities in accordance with relevant instructions.

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<b>Planned review date</b>	31 December 2025
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**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	25 July 2006	31 December 2022
Review	2	27 August 2020	N/A

**Consent and Moderation Requirements (CMR) reference**

0003

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

**Comments on this unit standard**

Please contact the Skills Organisation [reviewcomments@skills.org.nz](mailto:reviewcomments@skills.org.nz) if you wish to suggest changes to the content of this unit standard.