Title	Control and coordinate a multi-incident response		
Level	6	Credits	15

Purpose	This unit standard is intended for response coordinators and statutorily designated controllers in the context of key emergency legislation. Both positions are responsible for coordinating the activities of two or more incidents and/or in situations where there is potential for two or more incidents.
	People credited with this unit standard are able to:
	- analyse the multi-incident situation;
	- identify, evaluate, and select coordinated strategies in response to the incidents;
	- establish and maintain coordination measures; and
	- manage post-incident operational response coordination activities.

Classification	Community and Workplace Fire and Emergency Management > Workplace Emergency Risk Management

Available grade	Achieved

Prerequisites	Unit 22449, *Manage an Incident Management Team (IMT) response*; or demonstrate equivalent knowledge and skills.

Guidance Information

1   Definitions
     The *coordinated incident management system (CIMS)* is a structure established to systematically manage emergency incidents.
     An *emergency* is an event, actual or imminent, which endangers or threatens to endanger life, property, or the environment, and which requires a significant and coordinated response.
     An *event* is an incident or a planned activity that occurs in a particular place during a particular interval of time.
     Fire and emergency agency's requirements refer to policies, procedures and supporting documentation on safety and operations set down by each fire and emergency agency employer or host organisation.
     An *incident* is a disruption, accidentally or deliberately caused, which requires a response from one or more agency.

2   Evidence for this unit standard can be from an actual event and/or from a simulated incident response.

3   Credit for this unit standard does not in itself qualify an individual to hold the appointment to control and coordinate a multi-incident response. An organisation and/or agency may require an individual to display additional competencies and/or hold another qualification or qualifications in order to undertake the role.

Outcomes and performance criteria

Outcome 1

Analyse the multi-incident situation.

Performance criteria

1.1   Situation is analysed in terms of the extent and nature of the incidents, the risks of expansion, and the risks to human life and property.

1.2   Constraints that may impede control and coordination measures are identified in accordance with incidents' priorities.

        Range   number and type of incidents, potential for incident development.

1.3   Resources required to respond to the incidents are identified in terms of priorities and in accordance with fire and emergency agency's requirements.

1.4   Monitoring and further analysis of the situation is carried out in response to changes and/or potential changes at each of the incidents.

Outcome 2

Identify, evaluate, and select coordinated strategies in response to the incidents.

Performance criteria

2.1   Existing and new strategies are identified and prioritised in accordance with the nature and extent of the incidents.

2.2   Feedback on strategies is obtained from incident controllers and advisors in accordance with the situation analysis and the predicted development of the incidents.

2.3   Incident objectives, agreed strategies, and coordination are confirmed in accordance with the nature and extent of the incidents.

Outcome 3

Establish coordination measures.

Performance criteria

3.1   Response coordinator appointment is notified in accordance with CIMS principles.

3.2   Coordination centre is notified in accordance with agency procedures and CIMS principles.

3.3   Coordination strategies are implemented, as required, in accordance with any contingency plans and any anticipated development and resource needs for the incidents.

3.4   Coordination links are established with incident control points, supporting agencies, and executive and political heads and with managers, in accordance CIMS, fire and emergency agency's requirements, and agency agreements.

Outcome 4

Maintain coordination measures.

Performance criteria

4.1   Management of multi-agency personnel is maintained in accordance with CIMS, fire and emergency agency's requirements, and agency agreements.

4.2   Media liaison links are established and managed within the set criteria identified in each attending agency's media relations policies and procedures.

4.3   Official information and information pertaining to individuals is controlled in all media and liaison activities in accordance with legislative requirements.

4.4   Health and safety issues are monitored in accordance with CIMS and agency procedures.

4.5   Formal and informal briefings are given to appropriate agencies in accordance with CIMS and fire and emergency agency's requirements.

Outcome 5

Manage post-incident operational response coordination activities.

Performance criteria

5.1   Transition arrangements for response and recovery activities are implemented in accordance with CIMS and fire and emergency agency's requirements.

5.2   Demobilisation of the operational organisation is in accordance with the demobilisation plan, CIMS, and fire and emergency agency's requirements.

5.3   Physical, human, and financial resources are accounted for in accordance with CIMS and fire and emergency agency's requirements.

5.4   Reports and debrief process and procedures are implemented in accordance with CIMS and fire and emergency agency's requirements.

5.5   Operational response coordination is reviewed in accordance with the debrief terms of reference.

Planned review date	31 December 2023

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	24 January 2006	31 December 2012
Rollover and Revision	2	18 February 2011	N/A
Revision and Rollover	3	30 September 2021	N/A

Consent and Moderation Requirements (CMR) reference	0039

This CMR can be accessed at http://www.nzqa.govt.nz/framework/search/index.do.

Comments on this unit standard

Please contact The Skills Organisation reviewcomments@skills.org.nz if you wish to suggest changes to the content of this unit standard.