

Title	Respond to loss and grief in a health or wellbeing setting		
Level	3	Credits	3

Purpose	People credited with this unit standard are able to demonstrate knowledge of responding to loss and grief; and support people experiencing loss and grief in a health or wellbeing setting.
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Classification	Health, Disability, and Aged Support > Community Support Services
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Available grade	Achieved
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Guidance Information

1 Definitions

Characteristics and needs includes the physical, spiritual, and mental characteristics and needs of people accessing support. Characteristics and needs may include but are not limited to: their age and stage of development, coping strategies, culture, disabilities, experience and knowledge, family or whānau history, gender, health status, personal history, language, sexual orientation, socio-economic situation; and needs for physical comfort, safety, and privacy

Health or wellbeing setting includes but is not limited to – the aged care, acute care, community support, disability, mental health and social services.

Organisational standards refers to the – policies, procedures and practices which reflect an organisation's service philosophy and the current and relevant ethical, legislative, regulatory and contractual requirements to which the setting or role is subject. Organisational standards may be documented in the organisation's vision and values, standard operating procedures, health and safety plans, contract work programmes, quality assurance programmes, policies and procedural documents and codes of conduct and/or ethics.

People – refers to those accessing services in a health or wellbeing context and may include the family, whānau and natural supports of the person who is at the centre of support. This person may also be referred to as the client, consumer, customer, patient, individual, resident, service user, tūroro or tangata whai ora.

Support should aim to maintain, improve, or restore a person's independence and/or interdependence by utilising the person's existing strengths and appropriate resources; but may include providing assistance to enable a client's health and wellbeing needs to be met.

2 Evidence for the practical components of this unit standard must be gathered in the workplace.

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of responding to loss and grief in a health or wellbeing setting.

Performance criteria

- 1.1 Situations that cause loss and grief are outlined in terms of their impact on people in a health or wellbeing setting.
- Range evidence is required for the impact of a minimum of four situations.
- 1.2 Strategies to support people experiencing loss and grief are identified in terms of how they support the person to cope with loss and grief.
- Range evidence is required for a minimum of two strategies.
- 1.3 Strategies to support the candidate's own ability to cope with loss and grief are identified in terms of how they support the candidate's wellbeing.

Outcome 2

Support people experiencing loss and grief in a health or wellbeing setting.

Performance criteria

- 2.1 People experiencing loss and grief are supported using strategies appropriate to their characteristics and needs and in accordance with organisational standards.
- 2.2 Candidate manages their own ability to cope when providing support to people experiencing loss and grief.

Planned review date	31 December 2021
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	20 March 2008	31 December 2017
Revision	2	21 January 2011	31 December 2017
Review	3	16 April 2015	N/A
Revision	4	16 June 2016	N/A
Rollover and Revision	5	26 September 2019	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.