

<b>Title</b>	<b>Demonstrate knowledge of quality concepts in the industrial textile fabrication industry</b>		
<b>Level</b>	<b>4</b>	<b>Credits</b>	<b>4</b>

<b>Purpose</b>	People credited with this unit standard are able to describe: an overview of quality; customer relationships and customer focus; and quality practices in the industrial textile fabrication industry.
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<b>Classification</b>	Industrial Textile Fabrication > Industrial Textile Fabrication Core Skills
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<b>Available grade</b>	Achieved
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### Guidance Information

- 1 It is recommended that people hold credit for Unit 23507, *Perform a quality check in the industrial textile fabrication industry*; or demonstrate equivalent knowledge and skills before being assessed for this unit standard.
- 2 Evidence presented for assessment against this unit standard must be consistent with safe working practices and be in accordance with applicable manufacturer's information, company requirements, industry guidelines and legislative requirements. This includes the knowledge and use of suitable tools and equipment.
- 3 Legislation, regulations and/or industry standards relevant to this unit standard include but are not limited to the Health and Safety at Work Act 2015; and any subsequent amendments and replacements.
- 4 **Definitions**  
*Company requirements* refers to instructions to staff on policy and procedures that are available in the workplace. These requirements may include – company policies and procedures, work instructions, product quality specifications and legislative requirements.  
*Industry guidelines* refers to those practices and procedures commonly used as standard procedures to produce items of acceptable merchantable quality in the industrial textile fabrication industry such as related textbook descriptors.  
*Manufacturer's information* refers to information such as technical information for a machine or product detailing operation; installation and servicing procedures; manufacturer instructions; technical terms and descriptions; and detailed illustrations.  
*Suitable tools and equipment* refer to industry approved tools and equipment that are recognised within the industry as being the most suited to complete the task in a professional and competent manner with due regard to safe working practices.

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## Outcomes and performance criteria

### Outcome 1

Describe an overview of quality in the industrial textile fabrication industry.

#### Performance criteria

- 1.1 Quality levels are described.
- 1.2 Quality management is described.
- Range inspection, quality control, quality assurance.
- 1.3 Quality culture within an organisation is described.

### Outcome 2

Describe customer relationships and customer focus in the industrial textile fabrication industry.

#### Performance criteria

- 2.1 External and internal customer relationships are described.
- Range direct retail, commercial, colleagues.
- 2.2 Customer focus is described.
- Range budget, job specifications, features, fit for purpose, quality.

### Outcome 3

Describe quality practices in the industrial textile fabrication industry.

#### Performance criteria

- 3.1 Quality checks are described.
- Range product dimensions, fabric flaws and damage, seams and hems, stitching, welding, accessories and attachments.
- 3.2 Procedures for quality practices are described.
- Range self-management review, peer review, quality checklist, fault corrections, manufacturing audit.

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**This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.**

**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	26 March 2007	31 December 2023
Rollover and Revision	2	27 January 2015	31 December 2023
Review	3	25 November 2021	31 December 2026
Review	4	29 August 2024	31 December 2026

<b>Consent and Moderation Requirements (CMR) reference</b>	0014
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.