

Title	Support people with information needs in a health, disability, or community setting		
Level	4	Credits	3

Purpose	People credited with this unit standard are able to: provide information about disability support assessment, planning, and coordination to target audiences; and provide information for disability support assessment, planning, and coordination to a person, and/or the person’s family/whānau, or support networks, in a health, disability, or community setting.
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Classification	Health, Disability, and Aged Support > Community Support Services
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Available grade	Achieved
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Guidance Information

- 1 In the context of this unit standard, *support* should aim to maintain, improve, or restore a consumer’s independence and/or interdependence; utilise the consumer’s existing strengths; and – where possible – utilise the resources of the local community.
- 2 Legislation and codes relevant to this unit standard include:
 Health and Disability Commissioner (Code of Health and Disability Services Consumers’ Rights) Regulations 1996;
 Health and Disability Services (Safety) Act 2001;
 Health and Safety in Employment Act 1992;
 Human Rights Act 1993;
 Privacy Act 1993.
- 3 New Zealand Standards relevant to this unit standard include:
 NZS 8134.0:2008 *Health and disability services Standards – Health and disability services (general) Standard*;
 NZS 8134.1:2008 *Health and disability services Standards – Health and disability services (core) Standards*;
 NZS 8134.2:2008 *Health and disability services Standards – Health and disability services (restraint minimisation and safe practice) Standards*;
 NZS 8134.3:2008 *Health and disability services Standards – Health and disability services (infection prevention and control) Standards*;
 NZS 8158:2003 *Home and Community Support Sector Standard*; available at <http://www.standards.co.nz/>.
- 4 This unit standard cannot be assessed against in a simulated environment. For assessment, candidates must demonstrate competence in the workplace through

paid or unpaid employment, or in placements in a service provider workplace negotiated by an education provider.

5 Definition

Organisation's policies and procedures are the policies and procedures of the employing organisation of the candidate and include ethical codes, standards, and other organisational requirements.

Outcomes and performance criteria

Outcome 1

Provide information about disability assessment, planning, and coordination to target audiences in a health, disability, or community setting.

Performance criteria

- 1.1 Information is provided in a format that accords with the needs of the target audience.
- 1.2 Information provided to meet disability support assessment, planning, and coordination is explained in terms of the needs of the target audience.
- 1.3 Information provided is current and accords with health and disability legislation, strategies, eligibility, rights, and responsibilities.
- 1.4 Information is provided in accordance with the organisation's policies and procedures.

Outcome 2

Provide information for disability support assessment, planning, and coordination to a person, and/or the person's family/whānau, or support networks in a health, disability, or community setting.

Performance criteria

- 2.1 Information is provided in accessible formats and accords with the needs of a person, and/or the person's family/whānau, or support networks.
- 2.2 Information provided on disability support assessment, planning, and coordination is explained in terms of the needs of the person, and/or the person's family/whānau, or support networks.
- 2.3 Information provided is current and accords with health and disability legislation, strategies, eligibility, rights, and responsibilities.
- 2.4 Information on other options is provided to people who are ineligible under existing criteria in accordance with health and disability legislation.
- 2.5 Information is provided in accordance with the organisation's policies and procedures.

This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	20 March 2008	31 December 2022
Revision	2	21 January 2011	31 December 2022
Review	3	27 February 2020	31 December 2022

Consent and Moderation Requirements (CMR) reference

0024

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.