Title	Perform complimentary nail services		
Level	4	Credits	6

Purpose	People credited with this unit standard are able to prepare for a complimentary nail service; and perform a complimentary nail service.

Classification	Beauty Services > Beauty Therapy

Available grade	Achieved
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Entry information	
Critical health and safety prerequisites	Unit 27171, Demonstrate knowledge of tools, equipment, products and safe operating procedures used in nail services or Unit 29590, Select, maintain, and demonstrate safe handling of beauty therapy equipment and tools; or demonstrate equivalent knowledge and skills.
Recommended skills and knowledge	Unit 27166, Demonstrate knowledge of conditions of the nail and surrounding skin or Unit 29603, Demonstrate knowledge of skin, hair and nail conditions relevant for beauty therapy services; and Unit 27176, Demonstrate knowledge of microorganisms in a beauty salon.

Explanatory notes

1 Definitions

Complimentary nail services is an industry term that refers to nail services typically carried-out separately following (either immediately or soon-after) a standard manicure, pedicure and/or augmentation. For example, they include decorative, ornamental, French polish, specialised treatment (hot oil, paraffin, soy wax), exfoliation, and mask therapy services.

Decorative nail art is one dimensional.

Ornamental nail art includes the addition of three-dimensional features. Salon requirements, for the purposes of this unit standard, refer to any policies, procedures, and requirements of the company and/or workplace involved, and any ethical codes of relevant professional management, which collectively provide a standard that applies to all competent performances in this unit standard. It is assumed that such enterprise requirements exist in all companies and/or workplaces.

2 All performances in this unit standard must comply with the requirements of: Consumer Guarantees Act 1993, Fair Trading Act 1986, Hazardous and New Organisms Act 1996, Health and Safety at Work Act 2015, Privacy Act 1993, Health Act 1956, and their subsequent amendments; The New Zealand Association of Registered Beauty Therapists, Code of Ethics for Members of The New Zealand Association of Registered Beauty Therapists Inc. (9th ed, April 2009) (Auckland, NZ), and The New Zealand Association of Registered Beauty Therapists, Health and Hygiene Guidelines (1st ed, August 2016) (Auckland, NZ), both available from http://www.beautynz.org.nz.

3 Range

In all dealings with clients:

- hygiene, sanitation, and safety procedures must be undertaken to accord maximum client safety, in accordance with the Health and Safety at Work Act 2015, including the use of UV sanitisers and autoclaves
- personal presentation, including personal hygiene, must at all times be of a standard that complies with salon requirements
- all beauty services must have the client's prior, informed, and signed consent, based on the beauty practitioner's analysis of the client's need and their explanation of the service to the client, during the consultation
- care and comfort of the client must be monitored at all times throughout the service
- a posture must be maintained which ensures minimum postural impairment of the beauty practitioner.
- Performance of the outcomes in this unit standard must be within the limits of the professional expertise of the candidate. Referral of clients to other industry professionals and/or to health professionals must occur when situations arise which are outside this range of professional expertise.
- Assessment against this unit standard will be in the form of a verified portfolio of evidence for two of each of the following complimentary services: gel polish, decorative, ornamental, French polish, specialised treatment (for example hot oil, paraffin, or soy wax), exfoliation, mask therapy.

Outcomes and evidence requirements

Outcome 1

Prepare for a complimentary nail service.

Evidence requirements

- 1.1 Client is consulted as to extent of desired service in accordance with salon requirements, and estimated time taken for service is explained.
- 1.2 Contra-indications to complimentary service for a client are identified and, if necessary, referred to other industry professionals and/or to health professionals in accordance with salon requirements.

Range bacterial, fungal, viral, parasitic, systemic, traumatic.

1.3 The desired service and any restrictions to the full service are explained and agreed with the client.

Range includes but is not limited to – filing, cuticle care, massage, buffing,

painting, use of hot oil, paraffin treatments, exfoliation, mask

therapy.

1.4 Equipment, products, and materials for this service are selected in accordance with salon requirements.

Outcome 2

Perform a complimentary nail service.

Evidence requirements

- 2.1 Equipment is used and products are applied for the agreed service in accordance with health and safety practice, manufacturers' instructions and salon requirements.
- 2.2 The agreed service is performed to the satisfaction and safety of the client, and in accordance with salon requirements.
- 2.3 Follow-up procedures are undertaken in accordance with manufacturers' instructions and salon requirements.

Range record card, homecare advice, retail sales, rebooking for follow up

service, sanitation, sterilisation, restore work station ready for next

client.

Planned review date	31 December 2020
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	18 August 2011	31 December 2018
Review	2	21 January 2016	N/A
Revision	3	15 September 2016	N/A

Consent and Moderation Requirements (CMR) reference	0035
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This CMR can be accessed at http://www.nzga.govt.nz/framework/search/index.do.

Please note

Providers must be granted consent to assess against standards (accredited) by NZQA, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be granted consent to assess against standards by NZQA before they can register credits from assessment against unit standards.

Providers and Industry Training Organisations, which have been granted consent and which are assessing against unit standards must engage with the moderation system that applies to those standards.

Requirements for consent to assess and an outline of the moderation system that applies to this standard are outlined in the Consent and Moderation Requirements (CMR). The CMR also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

Comments on this unit standard

Please contact the NZ Hair and Beauty Industry Training Organisation Inc enquiries@hito.org.nz if you wish to suggest changes to the content of this unit standard.