

Title	Facilitate safety of patrons at a recreation workplace		
Level	2	Credits	3

Purpose	People credited with this unit standard are able to: facilitate access to a recreation workplace; and facilitate safety of crowds in a recreation workplace.
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Classification	Recreation and Sport > Recreation and Sport - Programmes and Events
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Available grade	Achieved
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Explanatory notes

- 1 All activities must be consistent with the Health and Safety in Employment Act 1992.
- 2 Legislation applicable to this unit standard includes – Major Events Management Act 2007.
- 3 Definitions
Business, in the context of this unit standard, refers to the commercial, non-commercial, and development activities of the organisation.
Organisational requirements refer to the policies and procedures of the business organisation, and include compliance with any applicable legislation, standards, and codes.
Performance refers to the programme, event, game, or session for which visitors hold tickets or passes.
Professional, in the context of this unit standard, refers to the demonstration of a courteous, conscientious, ethical, and generally businesslike manner in the workplace.
Recreation is an activity through which leisure may be experienced and enjoyed. Recreation involves freely chosen activities engaged in for wellbeing. Recreation activities include: sport, fitness and health, arts, crafts, outdoor pursuits, hobbies, continuing education, ngā mahi a te rēhia, and activities with a service orientation. Participation in recreation has individual, community, and social benefits.
Recreation workplace refers to places such as recreation centres, aquatic facilities, parks and open spaces, community centres, sports clubs and trusts, stadia, theatres, convention centres, and entertainment workplaces.

Outcomes and evidence requirements

Outcome 1

Facilitate access to a recreation workplace.

Evidence requirements

- 1.1 Equipment associated with access to the workplace is checked in accordance with organisational requirements before visitors arrive.

Range equipment may include but is not limited to – turnstiles, gates, ticket machines.
- 1.2 Access to the workplace is controlled in accordance with organisational requirements.

Range controlling access includes – obtaining clearance that workplace is ready, restricting access in defined areas to authorised personnel, checking identification, managing visitors who are queuing, removing restricted items from visitors, monitoring visitor numbers to ensure maximum limits are not exceeded.
- 1.3 Colleagues, visitors, and authorised personnel are communicated with in a professional manner at all times in accordance with organisational requirements.

Outcome 2

Facilitate safety of crowds in a recreation workplace.

Evidence requirements

- 2.1 Auditorium areas are checked regularly to ensure visitor safety and comfort in accordance with organisational requirements.
- 2.2 Restricted items are removed from visitor and confiscated where necessary in accordance with organisational requirements.
- 2.3 Crowd behaviour is monitored throughout the performance and any problems reported promptly to appropriate personnel in accordance with organisational requirements.
- 2.4 Colleagues and customers are communicated with in a professional manner at all times in accordance with organisational requirements.

Planned review date	31 December 2012
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	20 May 2011	N/A

Consent and Moderation Requirements (CMR) reference	0099
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Please note

Providers must be granted consent to assess against standards (accredited) by NZQA, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be granted consent to assess against standards by NZQA before they can register credits from assessment against unit standards.

Providers and Industry Training Organisations, which have been granted consent and which are assessing against unit standards must engage with the moderation system that applies to those standards.

Requirements for consent to assess and an outline of the moderation system that applies to this standard are outlined in the Consent and Moderation Requirements (CMRs). The CMR also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

Comments on this unit standard

Please contact Skills Active Aotearoa Limited info@skillsactive.org.nz if you wish to suggest changes to the content of this unit standard.