

Title	Prepare a deceased person for viewing when working as an orderly in a health or disability context		
Level	3	Credits	3

Purpose	People credited with this unit standard are able to prepare a deceased person for viewing when working as an orderly in a health or disability context.
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Classification	Health, Disability, and Aged Support > Health and Disability Principles in Practice
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Available grade	Achieved
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Guidance information

- 1 Legislation and Code relevant to this unit standard includes but is not limited to:
 - Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996 (the Code);
 - Human Tissue Act 2008.
- 2 New Zealand Standard relevant to this unit standard:
 NZS 8134.1:2008 *Health and disability services (core) Standards*. Available at:
<https://www.standards.govt.nz/sponsored-standards/health-care-services-standards/>.
- 3 References:
 - Bay Navigator. (2017). *Regional Māori Health Services Tikanga Best Practice Document*. Tauranga: Bay of Plenty District Health Board. Available at:
<https://baynav.bopdhb.govt.nz/regional-maori-health-services/information-resources/>;
 - Māori Pacific Ethnic Services, New Zealand Police. (2009). *A practical reference to religious diversity*. (2nd ed.). Available at: <https://www.police.govt.nz/about-us/publication/practical-reference-religious-diversity>.
- 4 This unit standard cannot be assessed against in a simulated environment. For assessment, candidates must demonstrate competence in the workplace through paid or unpaid employment, or in placements in a service provider workplace negotiated by an education provider.
- 5 Candidates' practice must reflect appropriate values, processes, and protocols in relation to working with Māori and Pacific peoples and/or people from other cultures, in a range of settings and environments.
- 6 All activities and evidence must be in accordance with legislation, references, the Code, and organisational policies and procedures.

- 7 The term 'respect for the deceased person', and consideration of the deceased person's family/whānau and their needs and wishes, should be interpreted in relation to the Code and s 18 of the Human Tissue Act 2008. Legally, the Code only covers living people, but this unit standard requires that candidates act in accordance with the Code's statements of consumers' rights when preparing a deceased person for viewing, and in their interactions with the deceased person's family/whānau.

Similarly, the Human Tissue Act 2008, s 18, requires that a '*person collecting or using human tissue [which can include a whole human body] must take into account, so far as they are known to the person based on information available to the person in the circumstances, the cultural and spiritual needs, values, and beliefs of the immediate family of the individual whose tissue is collected or used*'. While an orderly neither 'collects' nor 'uses' human tissues, this unit standard requires that the orderly complies with the same standard established by s 18 of the Act of 'taking into account...the cultural and spiritual needs, values, and beliefs of the immediate family' when preparing a deceased person for viewing.

- 8 Definitions

Culture and *cultural considerations* refer to the totality of socially transmitted beliefs, values, customs, behaviour patterns and/or practices, together with all other products of human work and thought that are common to – or characteristic of – a particular group or community. The concepts of culture and cultural considerations may reflect factors and indicators such as: age, ethnicity, disability, gender, occupation, organisational background, immigrant or refugee status.

Hinengaro refers to the mind, psychological, thoughts, intellect.

Needs of family/whānau may include – cultural, emotional, physical, spiritual, security.

An *orderly* is a person employed in a medical facility who undertakes a variety of assistive and support tasks that do not involve the medical treatment of clients.

Organisational policies and procedures are the policies and procedures of the employing organisation of the candidate and include ethical codes, standards, and other organisational requirements.

Tangihanga refers to a funeral ceremony.

Wairua refers to spirituality, spiritual element, the soul, or spiritual part of a person that exists beyond death.

Whakapapa refers to genealogy, cultural identity.

Whenua refers to afterbirth, placenta, earth, land.

Outcomes and performance criteria

Outcome 1

Prepare a deceased person for viewing when working as an orderly in a health or disability context.

Range evidence is required for – two preparations of a deceased person for viewing; one preparation must be in keeping with the deceased person's culture; one preparation must be in keeping with Māori cultural concepts of whakapapa, whenua, wairua, hinengaro, and tangihanga.

Performance criteria

- 1.1 The wishes of family/whānau with respect to arrangements for viewing a deceased person are accommodated.
- Range must include – time, duration, venue, requests to meet cultural considerations.
- 1.2 The viewing area is prepared.
- Range evidence is required for – maintaining the privacy, security, and comfort of the family/whānau, showing consideration for multiple viewings of the deceased person, showing consideration for viewing needs relating to other deceased person(s).
- 1.3 A deceased person is transferred to the viewing area.
- Range arrangements for transfer include – identification of the deceased person, respect for the deceased person, consideration of family/whānau wishes.
- 1.4 A deceased person is presented in the viewing area.
- Range presentation includes – appearance of the deceased person (cleanliness, including linen, positioning of eyes and mouth), positioning of the deceased person on the trolley, placement of linen.
- 1.5 Support is offered to the deceased person’s family/whānau in accordance with their needs, and within scope of the orderly’s role.

Planned review date	31 December 2024
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	20 May 2011	31 December 2021
Review	2	23 April 2020	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <https://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.