

Title	Demonstrate knowledge of undertaking an observation of technical skills in a salon		
Level	2	Credits	3

Purpose	<p>This unit standard is for entry level learners who wish to work in a salon environment.</p> <p>People credited with this unit standard are able to demonstrate knowledge of undertaking an observation of technical skills in a salon.</p>
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Classification	Beauty Services > Salon Skills
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Available grade	Achieved
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Guidance Information

1 Definitions

Salon refers to a hairdressing salon, barber shop, or beauty salon where the salon is registered under the Health (Registration of Premises) Regulations 1966, or is subject to the Code of Practice for Beauty Therapy Clinics, Spas and Training Establishments.

Salon requirements refer to industry and legislative requirements relevant to the type of salon, for example those contained in:

- Sections 6 and 7 of the Health (Hairdressers) Regulations 1980;
- The New Zealand Association of Registered Beauty Therapists, *Code of Ethics for Members of The New Zealand Association of Registered Beauty Therapists Inc.* (Auckland, NZ), and The New Zealand Association of Registered Beauty Therapists, *Health and Hygiene Guidelines* (Auckland, NZ), both available from <http://www.beautynz.org.nz>;
- AS/NZS 4804:2001 *Occupational Health and Safety Management Systems - General guidelines on principles, systems and supporting techniques*;
- Material Safety Data Sheets (MSDSs);
- Building Act 2004, Privacy Act 1993, Consumer Guarantees Act 1993; Fair Trading Act 1986, Health and Safety at Work Act 2015, Hazardous Substances and New Organisms Act 1996, Human Rights Act 1993, and Smoke-free Environments Act 1990; enterprise fire and emergency policies and procedures; and Health (Registration of Premises) Regulations 1966, and Fire and Emergency New Zealand (Fire Safety, Evacuation Procedures, and Evacuation Schemes) Regulations 2018.

Operator refers in this unit standard to any salon worker or stylist who is or will be working on clients within the salon.

2 Salon requirements must be adhered to for all aspects of this unit standard.

3 Assessment will relate to knowledge of commercial salons.

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of undertaking an observation of technical skills in a salon.

Performance criteria

- 1.1 Describe the purpose of an observation of technical skills in terms of the learning opportunities it provides.
- 1.2 Describe different formats of observations of technical skills in terms of their potential learning opportunities.
- Range different formats may include but are not limited to – observing the same operator using the same technical skills in different ways for different clients, observing different operators using the same technical skills in different ways, observing different operators using different technical skills to reach the same outcome.
- 1.3 Describe the benefits of observing different operators in terms of the potential to learn different technical skills.
- 1.4 Explain the requirements for showing respect during an observation of technical skills in terms of client privacy and confidentiality, and receiving instructions from other salon staff.
- 1.5 Explain the timing of undertaking an observation of technical skills in terms of it not being to the detriment of other workplace duties.

Planned review date	31 December 2021
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	18 June 2014	N/A
Revision and Rollover	2	26 September 2019	N/A

Consent and Moderation Requirements (CMR) reference	0020
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact NZ Hair and Beauty Industry Training Organisation Inc
support@hito.org.nz if you wish to suggest changes to the content of this unit standard.