

Title	Demonstrate knowledge of world geography, including the Pacific Islands and Australia, relevant to the travel industry		
Level	3	Credits	5

Purpose	People credited with this unit standard are able to demonstrate knowledge of: world travel geography relevant to the travel industry; Pacific Island geography relevant to the travel industry; Australian geography relevant to the travel industry; and airlines that operate between New Zealand and the Pacific Islands, and Trans-Tasman.
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Classification	Tourism > Travel
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Available grade	Achieved
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Guidance Information

1 Definitions

Airline code refers to codes assigned by IATA Airline Designator Code to use for reservations, schedules, timetables, telecommunications, ticketing, cargo documentation, legal, tariffs and/or other commercial/traffic purposes.

Current travel industry resources refer to any resource, manual or electronic, used in the travel industry. Examples may include but are not limited to – supplier or wholesale brochures, websites, computer reservation system.

Destination refers to the place visited that is central to the decision to take the trip.

Seasons may include – wet, dry, hurricane, cyclone, tornado, summer, autumn, winter, spring.

IATA refers to International Air Transport Association.

Three letter code(s) refers to city codes or airport codes.

Travel industry workplace refers to any organisation involved in the domestic travel industry, the inbound travel industry, or the outbound travel industry. They may include but are not limited to – travel retailers, travel wholesalers.

UNWTO refers to United Nations World Tourism Organization.

2 Evidence for this unit standard may be obtained in a travel industry workplace or a simulated environment that closely reflects workplace conditions, policies, and procedures.

3 All assessment tasks for performance criteria are to be carried out in accordance with current travel industry resources.

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of world travel geography relevant to the travel industry.

Performance criteria

- 1.1 Key features of world travel geography are located on a map of the world.
- Range UNWTO regions, Atlantic and Pacific oceans, International Date Line, hemispheres.
- 1.2 Key gateways in each UNWTO region are located on a map and identified in terms of their three letter codes.
- Range three gateways per UNWTO region.
- 1.3 Time differences are explained in relation to time zones and the International Date Line.
- 1.4 Seasons are identified in terms of time(s) of year, in relation to the hemispheres, and the tropical rain belt.

Outcome 2

Demonstrate knowledge of Pacific Island geography relevant to the travel industry.

Range Fiji, Cook Islands, Vanuatu, Samoa, Tonga, French Polynesia, New Caledonia, Norfolk Island, Hawaii.

Performance criteria

- 2.1 Pacific Island countries are located on a map.
- 2.2 The key gateway in each Pacific Island destination is located on a map, and its three-letter city code is stated.
- 2.3 Islands and Island groups belonging to Pacific Island countries are located on a map.
- Range Fiji – Viti Levu, Vanua Levu, Mamanuca Islands, Yasawa Islands;
Cook Islands – Rarotonga, Aitutaki;
Vanuatu – Efate, Espiritu Santo, Tanna;
Samoa – Upolu, Savai'i;
Tonga – Tongatapu, Vava'u, Ha'apai;
French Polynesia – Tahiti, Moorea, Bora Bora;
New Caledonia – Grande Terre, Isle of Pines, Loyalty Islands;
Hawaii – Oahu, Maui, Kauai, Hawai'i.

Outcome 3

Demonstrate knowledge of Australian geography relevant to the travel industry.

Performance criteria

- 3.1 Australia and the Tasman Sea are located on a map of the world.
- 3.2 States, territories and their capital cities or key gateways are located on a map, and capital cities' or key gateways' three-letter city codes are stated.

Outcome 4

Demonstrate knowledge of airlines that operate between New Zealand and the Pacific Islands, and Trans-Tasman.

Range evidence is required for operation to four Pacific Island destinations, and three Australian destinations.

Performance criteria

- 4.1 Operational information about international airline services between New Zealand, Pacific Island, and Trans-Tasman is identified.

Range operating carriers, code sharing and alliance affiliations, two letter IATA code(s).

Planned review date	31 December 2025
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	12 December 2013	31 December 2022
Review	2	16 February 2017	31 December 2022
Review	3	26 November 2020	N/A

Consent and Moderation Requirements (CMR) reference	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact ServicelQ qualifications@ServicelQ.org.nz if you wish to suggest changes to the content of this unit standard.