

Title	Build and maintain relationships in a public health context		
Level	5	Credits	10

Purpose	People credited with this unit standard are able to build and maintain relationships with communities using culturally appropriate values, processes and protocols in a public health context.
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Classification	Health, Disability, and Aged Support > Public Health Practice
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Available grade	Achieved
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Guidance Information

- 1 Legislation relevant to this unit standard includes, but is not limited to, the New Zealand Public Health and Disability Act 2000 and subsequent amendments.
- 2 Definitions
Communities can be identified by culture, geographical location, etc.
Culture refers to the shared beliefs, values, customs, and practices that are common to a particular group or organisation. Culture includes, but is not limited to – ethnicity, age, disability, gender, sexual orientation, religious or spiritual belief, socio-economic status, occupation, organisational background.
- 3 References
Achieving Health for All People – Whakatutuki Te Oranga Hauora Mo Ngā Tāngata Katoa, Wellington, Ministry of Health, 2003 available at <http://www.moh.govt.nz/>;
The Ottawa Charter available at <http://www.who.int/healthpromotion/conferences/previous/ottawa/en/>;
Te pai me te oranga o nga iwi: Health for all people. An Overview of Public Health, Wellington, Ministry of Health, 2002, available at <http://www.health.govt.nz/>;
 Minister of Health. 2016. *New Zealand Health Strategy: Future direction*. Wellington: Ministry of Health. World Health Organisation <http://www.who.int/en/>.

Outcomes and performance criteria

Outcome 1

Build relationships with communities using culturally appropriate values, processes and protocols in a public health context.

Range evidence is required for two communities one of which must be Māori.

Performance criteria

- 1.1 Evidence must show which culturally appropriate values, processes and protocols were selected to assist in building each relationship.
- 1.2 Evidence must show how the culturally appropriate values, processes and protocols were decided upon to assist in building each relationship.

Outcome 2

Maintain relationships with communities using culturally appropriate values, processes and protocols in a public health context.

Range evidence is required for two communities one of which must be Māori.

Performance criteria

- 2.1 Evidence must show that the relationship was maintained.
- 2.2 Evidence must include a timeline summary of interactions over the period the relationship was maintained.
- 2.3 Evidence must outline which public health outcome has been promoted.
- 2.4 Evidence must reflect on the level of success in promoting the desired public health outcome.

This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	20 February 2014	31 December 2023
Rollover and Revision	2	26 September 2019	31 December 2023
Review	3	26 August 2021	31 December 2023

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.