

Title	Carry out core cleaning tasks		
Level	2	Credits	10

Purpose	People credited with this unit standard are able to: <ul style="list-style-type: none"> • clean and sanitise a food surface; • clean a hard surface; • clean a floor; • clean up a liquid spill; and • clean a toilet facility.
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Classification	Cleaning and Caretaking > Cleaning Skills
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Available grade	Achieved
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Guidance Information

1 Assessment conditions

All tasks must be carried out in accordance with own role and responsibilities, organisational policies and procedures, and industry best practice.

Cleaning products and equipment must be used in accordance with manufacturer directions.

2 Definitions

Cleaning equipment may include floor cleaning equipment, bucket and mop, microfibre mop, brush and shovel, toilet brush, colour-coded cloth, disposable cloth, microfibre duster, spray bottle, vacuum cleaner (including parts), and caddies and/or single station units.

Cleaning products include substances used to remove foreign material (e.g. dirt, grease, oil, fat, dust), and organic material (e.g. blood, bacteria, fungi, viruses).

Industry best practice refers to guidelines, standards, and practices that represent the most efficient or sensible course of action in a given situation. Best practice can follow legal and regulatory requirements, industry standards, and may form part of the scope of organisational policies and procedures.

Liquid spill may include liquid contamination of surfaces and slip hazards on flooring.

Organisational policies and procedures are the policies, procedures, and methodologies used in an organisation. They include legislative and regulatory requirements which may apply across an organisation, a specific site, or a workplace. Requirements are documented in organisational health and safety plans, contract work programmes, quality assurance programmes, policies, and procedural documents such as job descriptors and employment contracts.

Toilet consumables may include soap, sanitiser, towels, and toilet roll.

Outcomes and performance criteria

Outcome 1

Clean and sanitise a food surface.

Range bench-top, chopping board, single station trolley, table-top.

Performance criteria

- 1.1 A surface used, or potentially used, for food preparation is cleaned and sanitised.

Outcome 2

Clean a hard surface.

Range metal, glass, porcelain.

Performance criteria

- 2.1 The surface is spot cleaned without causing damage to a surface.
- 2.2 The surface is cleaned leaving a dirt-free and streak-free surface.

Outcome 3

Clean a floor.

Performance criteria

- 3.1 A floor is vacuumed ensuring all surfaces are left clean.
- Range hard floor, carpeted floor.
- 3.2 The vacuum bag is checked and, if required, emptied.
- 3.3 A floor is mopped leaving a clean and streak-free surface.
- 3.4 Cleaning tasks are completed without damage to furniture or skirting boards.

Outcome 4

Clean up a liquid spill.

Range two spills.

Performance criteria

- 4.1 A liquid spill is removed and surfaces cleaned using cleaning products and equipment.

Outcome 5

Clean a toilet facility.

Performance criteria

5.1 Toilet facilities are cleaned.

Range hand dryers, basin, door handles, taps, soap/hand towel dispenser, floor.

5.2 Toilet consumables are checked and replenished.

5.3 A toilet is cleaned.

Range toilet bowl, rim, seat, lid, flush, toilet brush.

Replacement information	This unit standard and unit standard 28350 replaced unit standards 1563, 1565, 1566, 1569, 7182, 17263, and 17264.
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Planned review date	31 December 2026
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	17 July 2014	31 December 2023
Rollover and Revision	2	22 August 2019	31 December 2023
Review	3	28 October 2021	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.