

Title	Recognise and report changes and risks for a person in a health or wellbeing setting		
Level	2	Credits	5

Purpose	<p>A person credited with this standard can, in a health or wellbeing setting:</p> <ul style="list-style-type: none"> • observe, report and record changes in a person's condition; • identify the impact of change in support provided to a person; and • identify risks and risk reporting requirements for a person.
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Classification	Health, Disability, and Aged Support > Health and Disability Principles in Practice
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Available grade	Achieved
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Guidance Information

- 1 Assessment conditions**
Evidence for the practical components of this unit standard must be gathered in a health or wellbeing setting.
- 2 Assessment notes**
Evidence generated for assessment against this unit standard must be in accordance with organisational policies and procedures.

Assessors must be aware of risk situations that may arise with the use of pressure relieving mattresses in relation to outcome 3.
- 3 Support** should aim to maintain, improve, or restore a person's independence and/or interdependence by utilising the person's existing strengths and appropriate resources; but may include providing assistance to enable a person's health and wellbeing needs to be met.
- 4 Definitions**
Condition is a broad term that refers to diseases, disorders and injuries affecting a person, both physical and mental.
Health or wellbeing setting includes but is not limited to – the aged care, acute care, community support, disability, mental health, rehabilitation, social services and youth development sectors.

Organisational policies and procedures are the policies, procedures, and methodologies used in an organisation. They include legislative and regulatory requirements which may apply across an organisation, a specific site, or a workplace. Requirements are documented in organisational health and safety plans, contract work programmes, quality assurance programmes, policies, and procedural documents such as job descriptors and employment contracts.

Person is the individual accessing services. Other terms used for the person may include client, consumer, customer, patient, individual, resident, or service user.

Risks may include but are not limited to – physical, mental, emotional, and/or environmental risks.

Trapping is a condition whereby a person may become trapped between fixed items such as walls and various movable items within the room (such as a bed or large chair). Trapping in a bed is more likely to occur when a mattress is poorly fitted.

Outcomes and performance criteria

Outcome 1

Observe, report and record changes in a person's condition in a health or wellbeing setting.

Performance criteria

- 1.1 Changes in condition in a person requiring care or support are observed.
- 1.2 Changes in condition in a person receiving care or support are reported.
- 1.3 Changes in condition in a person receiving care and support are recorded.

Outcome 2

Identify the impact of change in support provided to a person in a health or wellbeing setting.

Performance criteria

- 2.1 The impact of the change on the person, their family/whānau and/or significant others is identified in terms of the effect on a person's health or wellbeing.

Range two examples.
- 2.2 The impact and management of change in support provided is identified in terms of its effect on the support worker's role.

Outcome 3

Identify risks and risk reporting requirements for a person in a health or wellbeing setting.

Performance criteria

3.1 Risks in a health or wellbeing setting are identified in terms of their potential impact on a person being supported.

Range three risks relevant to the support worker’s role; must include trapping.

3.2 Indicators of actual or potential abuse, neglect, and violence are identified in terms of reportable symptoms.

Range types of abuse, neglect and violence may include but are not limited to – active neglect, financial, passive neglect, physical, psychological, self-harm, sexual, trapping; evidence is required of a minimum of two indicators each for two types of abuse, neglect or violence.

3.3 Requirements for reporting risks and/or suspected abuse, neglect and violence are identified in accordance with organisational policies and procedures.

Replacement information	This unit standard replaced unit standard 20964, unit standard 23390 and unit standard 23926.
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Planned review date	31 December 2026
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	19 March 2015	31 December 2023
Rollover and Revision	2	24 October 2019	31 December 2023
Review	3	24 March 2022	31 December 2024
Revision	4	25 May 2023	31 December 2025
Revision	5	14 December 2023	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Toitū te Waiora Community, Health, Education and Social Services Workforce Development Council qualifications@toitutewaiora.nz if you wish to suggest changes to the content of this unit standard.