

Title	Recognise and report risks and changes for a person in a health or wellbeing setting		
Level	2	Credits	5

Purpose	<p>This entry-level unit standard is for people providing services in a health or wellbeing setting.</p> <p>People credited with this unit standard are able to: observe, report and document changes in a person's condition; describe the impact of change in support services; and describe risks and risk reporting requirements, in a health or wellbeing setting.</p>
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Classification	Health, Disability, and Aged Support > Health and Disability Principles in Practice
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Available grade	Achieved
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Guidance Information

- 1 Legislation and codes relevant to this unit standard include but are not limited to: Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996 (the Code of Rights); Health and Disability Services (Safety) Act 2001; Health and Safety at Work Act 2015; Human Rights Act 1993; Privacy Act 1993.
The above legislation is available at <http://www.legislation.govt.nz/>.
- 2 New Zealand Standards relevant to this unit standard include but are not limited to: NZS 8134.0:2008 *Health and disability services Standards – Health and disability services (general) Standard*; NZS 8134.1:2008 *Health and disability services Standards – Health and disability services (core) Standards*; NZS 8134.3:2008 *Health and disability services Standards – Health and disability services (infection prevention and control) Standards*; NZS 8158:2012 *Home and community support sector Standard*; available at <http://www.standards.co.nz/>.
- 3 In the context of this unit standard, *support* should aim to maintain, improve, or restore a person's independence and/or interdependence by utilising the person's existing strengths and appropriate resources; but may include providing assistance to enable a person's health and wellbeing needs to be met.

4 Definitions

Health or wellbeing setting includes but is not limited to – the aged care, acute care, community support, disability, mental health, and social services sectors.

Organisational policies and procedures – policies, procedures and methodologies of an organisation. They include legislative and regulatory requirements which may apply across a company, a specific site, or a workplace. Requirements are documented in the company's health and safety plans, contract work programmes, quality assurance programmes, policies and procedural documents.

Person – a person accessing services. Other terms used for the person may include client, consumer, customer, patient, individual, resident, service user, tūroro, or tangata whai ora.

Risks may include but are not limited to – physical, mental, emotional, and/or environmental risks.

Outcomes and performance criteria

Outcome 1

Observe, report and document changes in a person's condition in a health or wellbeing setting.

Performance criteria

- 1.1 Changes in condition in a person requiring care or support are observed in accordance with organisational policies and procedures.
- 1.2 Changes in condition in a person receiving care or support are reported in accordance with organisational policies and procedures.
- 1.3 Changes in condition in a person receiving care and support are documented and stored in accordance with organisational policies and procedures.

Outcome 2

Describe the impact of change in support services in a health or wellbeing setting.

Performance criteria

- 2.1 The impact of change in support services on the person, their family/whānau and/or significant others is described in terms of the effect on a person's health or wellbeing.

Range evidence is required of two examples.
- 2.2 The impact and management of change in support services on the support worker is described in terms of its effect on the support worker's role.

Outcome 3

Describe risks and risk reporting requirements in a health or wellbeing setting.

Performance criteria

3.1 Common risks in a health or wellbeing setting are described in terms of their potential impact on a person being supported.

Range evidence is required of three risks relevant to the support worker's role.

3.2 Indicators of actual or potential abuse, neglect and violence are described in terms of reportable symptoms.

Range types of abuse, neglect and violence may include but are not limited to – physical, psychological, financial, sexual, active neglect, passive neglect, self-harm; evidence is required of a minimum of two indicators for two types of abuse, neglect or violence.

3.3 Requirements for reporting risks and/or suspected abuse, neglect and violence are described in accordance with organisational policies and procedures.

Replacement information	This unit standard replaced unit standard 20964, unit standard 23390 and unit standard 23926.
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Planned review date	31 December 2021
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	19 March 2015	N/A
Rollover and Revision	2	24 October 2019	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.