

Title	Identify the impact of culture on support in a health or wellbeing setting		
Level	2	Credits	5

Purpose	<p>This entry-level unit standard is for people providing services in a health or wellbeing setting.</p> <p>People credited with this unit standard are able to describe culturally safe support practices in Aotearoa New Zealand, and identify the impact of culture on the provision of culturally safe support, in a health or wellbeing setting.</p>
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Classification	Health, Disability, and Aged Support > Health and Disability Principles in Practice
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Available grade	Achieved
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Guidance Information

- Legislation and codes relevant to this unit standard include but are not limited to: Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996 (the Code of Rights); Health and Disability Services (Safety) Act 2001; Health and Safety at Work Act 2015; Human Rights Act 1993; Privacy Act 1993.

The above legislation is available at <http://www.legislation.govt.nz/>.
- New Zealand Standards relevant to this unit standard include but are not limited to: NZS 8134.0:2008 *Health and disability services Standards – Health and disability services (general) Standard*; NZS 8134.1:2008 *Health and disability services Standards – Health and disability services (core) Standards*; NZS 8134.3:2008 *Health and disability services Standards – Health and disability services (infection prevention and control) Standards*; NZS 8158:2012 *Home and community support sector Standard*; available at <http://www.standards.co.nz/>.
- In the context of this unit standard, *support* should aim to maintain, improve, or restore a person's independence and/or interdependence by utilising the person's existing strengths and appropriate resources; but may include providing assistance to enable a person's health and wellbeing needs to be met.

4 Definitions

Culture – includes but is not limited to cultures based upon: age, class, disability, ethnicity, gender, group affiliation, sexual orientation, cultures within Māori, Pākehā, Pasifika, and Asian groupings; including identification with a culture through birth, adoption, or genealogy or whakapapa.

Health or wellbeing setting includes but is not limited to – the aged care, acute care, community support, disability, mental health, and social services sectors.

Organisational policies and procedures – policies, procedures, and methodologies of an organisation. They include legislative and regulatory requirements which may apply across a company, a specific site, or a workplace. Requirements are documented in the company's health and safety plans, contract work programmes, quality assurance programmes, policies, and procedural documents.

Person – a person accessing services. Other terms used for the person may include client, consumer, customer, patient, individual, resident, service user, tūroro, or tangata whai ora.

Outcomes and performance criteria

Outcome 1

Describe culturally safe support practices in a health or wellbeing setting in Aotearoa New Zealand.

Performance criteria

1.1 The significance of the bicultural partnership of Aotearoa New Zealand is described in terms of how it applies to the provision of culturally safe support.

1.2 Tikanga practices are described in terms of how they apply to the provision of culturally safe support.

Range tikanga practices may include but are not limited to – greetings, correct pronunciation of names and places, tapu and noa, pōwhiri, mana, manaaki;
evidence is required of three tikanga practices.

Outcome 2

Identify the impact of culture on the provision of culturally safe support in a health or wellbeing setting.

Performance criteria

2.1 Own culturally based values, beliefs, and/or behaviour patterns are identified in terms of their potential effect on a person being supported.

Range evidence of any two values, beliefs, or behaviour patterns is required.

2.2 Methods of communicating with people from different cultures are identified in terms of the impact on the provision of culturally safe support.

Range evidence is required of two methods in relation to a culture different from that of the candidate.

2.3 Barriers that affect communication with people from different cultures are identified in terms of the potential impact on the provision of culturally safe support.

Planned review date	31 December 2021
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	19 March 2015	N/A
Rollover and Revision	2	24 October 2019	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.