Title | Describe culturally safe Māori operating principles and values, and their application in a health or wellbeing setting

| Level | 3 | Credits | 5 |

Purpose

This unit standard is intended for support workers and has generic application in a health or wellbeing setting.

People credited with this unit standard are able to describe: culturally safe Māori operating principles and values; and the application of culturally safe Māori operating principles, in a health or wellbeing setting.

Classification

Health, Disability, and Aged Support > Health and Disability Principles in Practice

Available grade

Achieved

Guidance Information

1 Legislation and codes relevant to this unit standard include but are not limited to: Health and Disability Commissioner (Code of Health and Disability Services Consumers’ Rights) Regulations 1996; Health and Disability Services (Safety) Act 2001; Health and Safety at Work Act 2015; Human Rights Act 1993; Privacy Act 1993. The above legislation is available at http://www.legislation.govt.nz/.


3 In the context of this unit standard, support should aim to maintain, improve, or restore a person’s independence and/or interdependence by utilising the person’s existing strengths and appropriate resources; but may include providing assistance to enable a person’s health and wellbeing needs to be met.
4 Definitions

_Culturally safe Māori operating principles_ – those principles of partnership, protection, and participation as defined in primary references that apply to The New Zealand Health Strategy.

_Health or wellbeing setting_ includes but is not limited to – the aged care, acute care, community support, disability, mental health, social services, and youth development sectors.

_Organisational policies and procedures_ – policies, procedures, and methodologies of an organisation. They include legislative and regulatory requirements which may apply across a company, a specific site, or a workplace. Requirements are documented in the company’s health and safety plans, contract work programmes, quality assurance programmes, policies, and procedural documents.

_Māori values_ refer to the following statements:

_Kaitiakitanga_ – people should acknowledge the mauri of resources they work with by preferring the best materials and practices rather than the cheapest, ensuring safety at all stages of production, pursuing quality even over price;

_Kaumātua_ – kaumātua continue to play a crucial role in keeping families and the community together, although the role has become more difficult as people look to kaumātua for guidance in the world of business as well as in their traditional leadership role;

_Mana_ – maintaining balance and harmony through ‘give and take’, reciprocal obligations, honesty in all things and the exchange of gifts are still essential practices, which increase the status and welfare of the people and their community;

_Manakitanga_ – a community organisation or business should support the social objectives of its people through contribution of money, people, and facilities, treating its employees as well as any partners or competitors, fairly and generously in all respects;

_Mauri ora_ – the mauri is the spark that feeds the life principles of a person, a place, or an object. It is important to acknowledge mauri in order to enhance the health and wellbeing of a person, a place, or an object;

_Rangatiratanga_ – displaying the qualities of a rangatira including generosity, bravery, humility, respect, commitment to the community; using facts and honest information – as well as legends and stories – to make a case; relaying a message or explaining things in a way which binds people together; facilitating rather than commanding; and encouraging people to participate in all the important decisions which affect them;

_Tapu_ and _noa_ – the procedures to establish demarcation zones to promote the safety and protection of people, places, and objects, is just as important as the processes to free restricted zones for the common use of the people of an organisation;

_Tikanga_ – the lores, customs, and protocols of tikanga are important because they remain valuable to Māori as guiding principles and a source of wisdom;

_Wairuatanga_ – the spiritual world is an important part of reality, which must be accommodated on a day-to-day basis, even when it conflicts with the ‘rules’ of business;

_Whakapapa_ – it is vital to understand Māori common ancestry that cherishes places such as marae as symbolic homes; and sharing on the basis of kinship, rather than on the basis of legal responsibility or ownership;

_Whakarite mana_ – a contract is a statement of intention to form a lasting relationship; and the elements of the contract should be open to review as circumstances change, with the objective of providing long-term satisfaction for both parties, rather than focusing on ‘the letter of the law’;
Whanaungatanga – considerations in deciding who to employ, what action to take, with discussion at as many meetings as necessary to make decisions which benefit everyone, rather than just some individuals.

5 Resources
The knowledge, understanding, and skills required by this unit standard are informed by:
All strategy documents are available from the Ministry of Health, PO Box 5013, Wellington 6140, and [https://www.health.govt.nz](https://www.health.govt.nz).

Outcomes and performance criteria

Outcome 1
Describe culturally safe Māori operating principles and values in a health or wellbeing setting.

Performance criteria

1.1 Culturally safe Māori operating principles and values are described in terms of their relationship to the articles of Te Tiriti ō Waitangi.

1.2 Culturally safe Māori operating principles and values are described in terms of their relationship to the organisation’s functions, and organisational policies, and procedures.

1.3 Culturally safe Māori operating principles and values are described in terms of their relationship to supporting the health and wellbeing of Māori accessing support.

Outcome 2
Describe the application of culturally safe Māori operating principles in a health or wellbeing setting.

Performance criteria

2.1 Application of culturally safe Māori operating principles is described in accordance with the organisation’s functions, and organisational policies, and procedures.

Range evidence is required of the application of partnership, protection, participation.
Replacement information

This unit standard replaced unit standard 23380.

Planned review date

31 December 2021

Status information and last date for assessment for superseded versions

<table>
<thead>
<tr>
<th>Process</th>
<th>Version</th>
<th>Date</th>
<th>Last Date for Assessment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Registration</td>
<td>1</td>
<td>19 March 2015</td>
<td>N/A</td>
</tr>
<tr>
<td>Rollover and Revision</td>
<td>2</td>
<td>24 October 2019</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Consent and Moderation Requirements (CMR) reference

0024

This CMR can be accessed at http://www.nzqa.govt.nz/framework/search/index.do.

Comments on this unit standard

Please contact Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.