

Title	Describe culturally safe Māori operating principles and values, and their application in a health or wellbeing setting		
Level	3	Credits	5

Purpose	<p>This unit standard is intended for support workers and has generic application in a health or wellbeing setting.</p> <p>People credited with this unit standard are able to describe: culturally safe Māori operating principles and values; and the application of culturally safe Māori operating principles, in a health or wellbeing setting.</p>
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Classification	Health, Disability, and Aged Support > Health and Disability Principles in Practice
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Available grade	Achieved
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Guidance Information

- 1 Legislation and codes relevant to this unit standard include but are not limited to: Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996; Health and Disability Services (Safety) Act 2001; Health and Safety at Work Act 2015; Human Rights Act 1993; Privacy Act 1993.
The above legislation is available at <http://www.legislation.govt.nz/>.
- 2 New Zealand Standards relevant to this unit standard include but are not limited to: NZS 8134.0:2008 *Health and disability services Standards – Health and disability services (general) Standard*; NZS 8134.1:2008 *Health and disability services Standards – Health and disability services (core) Standards*; NZS 8134.2:2008 *Health and disability services Standards – Health and disability services (restraint minimisation and safe practice) Standards*; NZS 8134.3:2008 *Health and disability services Standards – Health and disability services (infection prevention and control) Standards*; NZS 8158:2003 *Home and community support sector Standard*; available at <http://www.standards.co.nz/>.
- 3 In the context of this unit standard, support should aim to maintain, improve, or restore a person's independence and/or interdependence by utilising the person's existing strengths and appropriate resources; but may include providing assistance to enable a person's health and wellbeing needs to be met.

4 Definitions

Culturally safe Māori operating principles – those principles of partnership, protection, and participation as defined in primary references that apply to The New Zealand Health Strategy.

Health or wellbeing setting includes but is not limited to – the aged care, acute care, community support, disability, mental health, social services, and youth development sectors.

Organisational policies and procedures – policies, procedures, and methodologies of an organisation. They include legislative and regulatory requirements which may apply across a company, a specific site, or a workplace. Requirements are documented in the company's health and safety plans, contract work programmes, quality assurance programmes, policies, and procedural documents.

Māori values refer to the following statements:

Kaitiakitanga – people should acknowledge the mauri of resources they work with by preferring the best materials and practices rather than the cheapest, ensuring safety at all stages of production, pursuing quality even over price;

Kaumātuatanga – kaumātua continue to play a crucial role in keeping families and the community together, although the role has become more difficult as people look to kaumātua for guidance in the world of business as well as in their traditional leadership role;

Mana – maintaining balance and harmony through 'give and take', reciprocal obligations, honesty in all things and the exchange of gifts are still essential practices, which increase the status and welfare of the people and their community;

Manaakitanga – a community organisation or business should support the social objectives of its people through contribution of money, people, and facilities, treating its employees as well as any partners or competitors, fairly and generously in all respects;

Mauri ora – the mauri is the spark that feeds the life principles of a person, a place, or an object. It is important to acknowledge mauri in order to enhance the health and wellbeing of a person, a place, or an object;

Rangatiratanga – displaying the qualities of a rangatira including generosity, bravery, humility, respect, commitment to the community; using facts and honest information – as well as legends and stories – to make a case; relaying a message or explaining things in a way which binds people together; facilitating rather than commanding; and encouraging people to participate in all the important decisions which affect them;

Tapu and noa – the procedures to establish demarcation zones to promote the safety and protection of people, places, and objects, is just as important as the processes to free restricted zones for the common use of the people of an organisation;

Tikanga – the lores, customs, and protocols of tikanga are important because they remain valuable to Māori as guiding principles and a source of wisdom;

Wairuatanga – the spiritual world is an important part of reality, which must be accommodated on a day-to-day basis, even when it conflicts with the 'rules' of business;

Whakapapa – it is vital to understand Māori common ancestry that cherishes places such as marae as symbolic homes; and sharing on the basis of kinship, rather than on the basis of legal responsibility or ownership;

Whakarite mana – a contract is a statement of intention to form a lasting relationship; and the elements of the contract should be open to review as circumstances change, with the objective of providing long-term satisfaction for both parties, rather than focusing on 'the letter of the law';

Whanaungatanga – considerations in deciding who to employ, what action to take, with discussion at as many meetings as necessary to make decisions which benefit everyone, rather than just some individuals.

5 Resources

The knowledge, understanding, and skills required by this unit standard are informed by:

Minister of Health. (2016). *New Zealand Health Strategy: Future direction*. Wellington: Ministry of Health.

Ministry of Health. (2014). *He Korowai Oranga: Māori Health Strategy*. Wellington: Ministry of Health. Note: this is a web-based resource.

Ministry of Health. (2014). *The guide to He Korowai Oranga: Māori Health Strategy 2014*. Wellington: Ministry of Health.

All strategy documents are available from the Ministry of Health, PO Box 5013, Wellington 6140, and <https://www.health.govt.nz>.

Outcomes and performance criteria

Outcome 1

Describe culturally safe Māori operating principles and values in a health or wellbeing setting.

Performance criteria

- 1.1 Culturally safe Māori operating principles and values are described in terms of their relationship to the articles of Te Tiriti ō Waitangi.
- 1.2 Culturally safe Māori operating principles and values are described in terms of their relationship to the organisation's functions, and organisational policies, and procedures.
- 1.3 Culturally safe Māori operating principles and values are described in terms of their relationship to supporting the health and wellbeing of Māori accessing support.

Outcome 2

Describe the application of culturally safe Māori operating principles in a health or wellbeing setting.

Performance criteria

- 2.1 Application of culturally safe Māori operating principles is described in accordance with the organisation's functions, and organisational policies, and procedures.

Range evidence is required of the application of partnership, protection, participation.

Replacement information	This unit standard replaced unit standard 23380.
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Planned review date	31 December 2021
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	19 March 2015	N/A
Rollover and Revision	2	24 October 2019	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.