

Title	Provide support to people from different cultures in a health or wellbeing setting		
Level	3	Credits	5

Purpose	<p>This unit standard is for people providing services in a health or wellbeing setting.</p> <p>People credited with this unit standard are able to provide support to people from different cultures in a health or wellbeing setting.</p>
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Classification	Health, Disability, and Aged Support > Community Support Services
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Available grade	Achieved
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Guidance Information

- 1 Legislation and codes relevant to this unit standard include but are not limited to:
 - Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996 (the Code of Rights);
 - Health and Disability Services (Safety) Act 2001;
 - Health and Safety at Work Act 2015;
 - Human Rights Act 1993;
 - Privacy Act 1993.
- 2 New Zealand Standards relevant to this unit standard include but are not limited to:
 - NZS 8134.0:2008 *Health and disability services Standards – Health and disability services (general) Standard*;
 - NZS 8134.1:2008 *Health and disability services Standards – Health and disability services (core) Standards*;
 - NZS 8158:2003 *Home and community support sector Standard*; available at <http://www.standards.co.nz/>.
- 3 In the context of this unit standard, *support* should aim to maintain, improve, or restore a person's independence and/or interdependence by utilising the person's existing strengths and appropriate resources; but may include providing assistance to enable a client's health and wellbeing needs to be met.
- 4 Definitions
 - Culture* – the totality of socially transmitted beliefs, values, customs, behaviour patterns and/or practices, together with all other products of human work and thought that are common to – or characteristic of – a particular group or community. The concept of culture may reflect factors and indicators such as: age, disability, gender, ethnicity, group affiliation, occupation, organisational background, immigrant or

refugee status, institutional care, religion or spiritual beliefs, sexual orientation, socio-economic status and cultures within Māori, Pākehā, Pasifika, Asian groupings; including identification with a culture through birth, adoption, or genealogy or whakapapa.

Health or wellbeing setting includes but is not limited to – the aged care, acute care, community support, disability, mental health, and social services sectors.

Person – a person accessing services. Other terms used for the person may include client, consumer, customer, patient, individual, resident, service user, tūrora, or tangata whai ora.

- 5 Evidence for the practical components of this unit standard must be gathered in the workplace.

Outcomes and performance criteria

Outcome 1

Provide support to people from different cultures in a health or wellbeing setting.

Range evidence is required of supporting two people from cultures different from the support worker's.

Performance criteria

- 1.1 Cultural preferences of the support worker and those of the person being supported are compared in terms of similarities and differences.

Range cultural preferences may be related to – clothing, communication, customs, celebrations, death and dying; evidence is required for one similarity and one difference for three preferences.

- 1.2 Implications of the person's cultural preferences are described in terms of the support worker's role.

Range cultural preferences may be related to – food, clothing, communication, customs, celebrations, death and dying; evidence is required for a minimum of three preferences for each person.

- 1.3 Support for people from a different culture is provided in terms of their cultural preferences.

Range evidence is required for the three preferences identified in performance criterion 1.2.

Replacement information	This unit standard replaced unit standard 26970
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Planned review date	31 December 2021
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	16 April 2015	N/A
Rollover and Revision	2	26 September 2019	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.