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| Title | Shampoo hair and scalp | | |
| Level | 3 | Credits | 4 |

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| Purpose | <p>This unit standard is for entry level learners in the hairdressing industry.</p> <p>People credited with this unit standard are able to: demonstrate knowledge of shampoo service and its effects on hair; prepare to shampoo hair; shampoo hair and scalp; and complete follow-up actions.</p> |
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| Classification | Beauty Services > Hairdressing |
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| Available grade | Achieved |
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Guidance Information

1 Definitions

Commercially accepted time-frame refers to the economically viable time-frame required to complete the task in a salon. This time-frame will reflect industry standards, and will be stipulated to the candidate by the assessor.

Following service may include but is not limited to – haircut, blow wave.

Legislative requirements refer to the obligations of the employer and/or employee under the Health and Safety in Employment Act 1992 and Health (Hairdressers) Regulations 1980.

2 In this unit standard all work must comply with legislative requirements and must ensure optimum hair condition and maximum client comfort at all times.

3 Further information about the health and safety considerations relevant to this unit standard can be found in *Health and Safety in Hairdressing: An Evaluation of Health and Safety Management Practices in the Hairdressing Industry* (Wellington: Department of Labour, 2007) available at <http://www.dol.govt.nz/publications/research/hairdressing>.

4 This unit standard is a core component of all hairdressing qualifications and underpins all other unit standards in this domain.

5 Range

Assessment must include evidence for friction shampooing, flat hand shampooing, and removing impurities from around the hairline.

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of shampoo service and its effects on hair.

Performance criteria

- 1.1 The shampoo molecule is described in terms of its effect on hair.
- 1.2 Acid and alkaline shampoos are described in terms of their effect on the hairshaft.
- 1.3 The pH scale is identified and described in terms of acidity and alkalinity.
- 1.4 External conditioner is described in terms of its effect on the hairshaft.

Outcome 2

Prepare to shampoo hair.

Performance criteria

- 2.1 Consultation with the client identifies and confirms work needed.
- 2.2 The hair and scalp are analysed.

Range porosity, elasticity, texture, density, length, scalp conditions, previous product build-up.
- 2.3 Products are selected that match hair and scalp analysis and following service requirements.
- 2.4 The client is protected against water and/or product spillage.
- 2.5 Hair is prepared for shampooing in accordance with selected procedure and to ensure maximum hair condition.

Range brushing, removal of accessories, products.

Outcome 3

Shampoo hair and scalp.

Range includes – shampooing long hair, shampooing prior to chemical treatment, shampooing lightened hair, one other.

Performance criteria

- 3.1 Hair is shampooed and conditioned in accordance with manufacturer's instructions, client's needs and following service requirements.

- 3.2 The shampoo service is completed within a commercially accepted time-frame, in accordance with manufacturer's instructions.

Outcome 4

Complete follow-up actions.

Performance criteria

- 4.1 Hair is prepared for following service.

Range may include but is not limited to – towel dried, combed, product applied.

- 4.2 Tools and equipment are sanitised in accordance with workplace requirements.

- 4.3 The work area is cleaned and tidied in accordance with workplace requirements.

Range work area – shampoo area, styling station.

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| Replacement information | This unit standard and unit standard 2869 have been replaced by unit standard 33199. |
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This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.

Status information and last date for assessment for superseded versions

| Process | Version | Date | Last Date for Assessment |
|--------------|---------|------------------|--------------------------|
| Registration | 1 | 8 February 1995 | 31 December 2016 |
| Revision | 2 | 8 October 1996 | 31 December 2016 |
| Review | 3 | 19 December 1997 | 31 December 2016 |
| Review | 4 | 27 January 2003 | 31 December 2016 |
| Review | 5 | 22 August 2008 | 31 December 2016 |
| Review | 6 | 19 March 2015 | 31 December 2026 |
| Review | 7 | 29 June 2023 | 31 December 2026 |

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| Consent and Moderation Requirements (CMR) reference | 0020 |
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.