

Title	Apply pest management services in the urban pest management industry		
Level	3	Credits	14

Purpose	<p>The purpose of this unit standard is to provide the urban pest management industry with technicians who are able to apply pest management services to manage pests safely and in accordance with all relevant legislation and regulatory controls, organisational requirements and industry good practice.</p> <p>The unit standard outlines the learning outcome, assessment evidence and the performance standard required to show a trainee can:</p> <ul style="list-style-type: none"> • apply pest management services, including pre- and post-management services, to manage urban pests • perform all services safely using all recommended safety equipment and procedures and with consideration for the safety of clients, personnel and others as required; • complete all associated administrative tasks required. <p>Technicians will be able to apply pest management services in accordance with organisational requirements and industry good practice, under limited supervision.</p>
----------------	--

Classification	Pest Management > Urban Pest Management
-----------------------	---

Available grade	Achieved
------------------------	----------

Guidance Information

- 1 Competence demonstrated during assessment against this unit standard must comply with the requirements of:
- Animal Welfare Act 1999;
 - Arms Act 1983;
 - Biosecurity Act 1993;
 - Consumer Guarantees Act 1993;
 - Contract and Commercial Law Act 2017;
 - Food Act 2014;
 - Hazardous Substances and New Organisms Act 1996 (HSNO Act);
 - Health and Safety at Work Act 2015 (HSWA);
 - Resource Management Act 1991.
 - Applicable Australia/New Zealand standards. (Standards on various health and safety aspects have been developed by joint technical committees in Australia and New Zealand. Standards are not statutory unless referred to by an Act or

Regulation, however they are industry good practice guidelines which should be followed and implemented where applicable.) AS/NZS standards are available at: www.standards.govt.nz;

- Applicable territorial and local authority bylaws.

Any legislation or guideline superseding any of the above will apply for assessment purposes.

2 Range

Evidence must be provided for the management of cockroaches, flies, rodents, spiders, ants, fleas, silverfish. For bedbugs and fleas evidence can be demonstrated by other means where access to practical on-job experience (for the purposes of training) cannot reasonably be provided.

Urban pest management includes a range of techniques and treatments. Treatments include chemical and non-chemical. Evidence must be provided of at least two different techniques against all pests as outlined above.

3 Definitions

Industry good practice refers to approved/recognised Codes of Practice and Good Practice guides. These may include but are not limited to:

- A Code of Practice for Pest Management in the Food Industry in Australia & New Zealand 2014; and
- A Code of Practice for the Control of Bed Bug Infestations in Australia, both available at www.aepma.com.au/Codes-of-Practice; and
- A Code of Practice for Control and Safe Use of Fumigants, Pest Management Association of New Zealand 2008 (HSNOCOP 31-1), available at www.pmanz.nz.

Organisational requirements refer to instructions to staff on health and safety policy procedures and methods relating to pest management operations and the application of any written procedures which are documented in a system and are available in the workplace.

Pests cover, but are not limited to, all of the following:

- Timber pests – termites, borers, beetles, fungal decay.
- Insect pests of commerce, industry, accommodation and recreation – cockroaches, ants, bedbugs, fleas, silverfish, lice, fabric and paper pests, flies, mosquitoes, midges, stored-food pests.
- Spiders and other arthropods – spiders, ticks, mites, centipedes, slaters, millipedes, sand-hoppers, beetles.
- Vertebrate pests – rats, mice, birds, possums, feral cats, rabbits, mustelids.

Pest management services refer to any procedures undertaken during the provision of pest management and include any pre/post service procedures.

4 This standard is intended for on-job assessment.

Outcomes and performance criteria

Outcome 1

Apply pest management services in the urban pest management industry.

Performance criteria

- 1.1 All services are carried out with consideration for personal safety, client safety, the environment and any others in accordance with industry good practice and organisational requirements.
- 1.2 All service-related administrative reporting and recording requirements are carried out in accordance with industry good practice and organisational requirements.
- 1.3 All equipment required for service, including personal protective equipment, is checked and prepared in accordance with industry good practice and organisational requirements.
- 1.4 All service-related communications with the client are carried out as required and in accordance with industry good practice and organisational requirements.

Replacement information	This unit standard and unit standard 28788 replaced unit standard 3254, unit standard 3257, unit standard 3258 and unit standard 3259.
--------------------------------	--

Planned review date	31 December 2020
----------------------------	------------------

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	16 April 2015	N/A
Revision	2	31 May 2018	N/A

Consent and Moderation Requirements (CMR) reference	0024
--	------

This CMR can be accessed at www.nzqa.govt.nz/framework/search/index.do.

Comments on this unit standard

Please contact Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.