

Title	Lighten and tone a full head of hair		
Level	4	Credits	10

Purpose	<p>This unit standard is for learners in the hairdressing industry who have knowledge and ability in hair colour selection and application to extend their knowledge and further develop their skills for lightening and toning hair.</p> <p>People credited with this unit standard can:</p> <ul style="list-style-type: none"> • consult with client, • prepare to lighten the hair, • prepare lightening products, • lighten and tone the hair, and • complete the service experience.
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Classification	Beauty Services > Hairdressing
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Available grade	Achieved
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Prerequisites	Unit 28849, <i>Demonstrate knowledge of the hair lightening and toning process</i> , or demonstrate equivalent knowledge and skills.
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Guidance Information

- 1 Definitions

Legislative requirements refer to the obligations of the employer and/or employee under the Health and Safety at Work Act 2015 and Health (Hairdressers) Regulations 1980.

Workplace requirements mean the practices prescribed by management as being the quality standards for client contact and work organisation for a particular salon.
- 2 For final assessment, a full head application must be lightened and toned. The application service must demonstrate working with a heat band. The lightening service requires a minimum of 3 levels of lift on at least 50% of the hair. May include a regrowth application with a minimum of 6 cm.
- 3 The lightening level achieved must meet consultation outcome and the toner selected must be at the same base level as lightening achieved.
- 4 In this unit standard all work must comply with legislative requirements and must ensure optimum hair condition and maximum client comfort at all times.

Outcomes and performance criteria

Outcome 1

Consult with client.

Performance criteria

1.1 The service outcome is identified and confirmed in consultation with the client, and client is protected for the required service in accordance with manufacturer's instructions and the expectations of the salon environment.

Range consultation must include pre-quoting (time, money), service journey, time allowances, maintenance, any previous chemical treatments that may affect future services, client's lifestyle and personality, costs, allergy test, medical or other factors that can affect the hair and skin.

1.2 A risk assessment is carried out with the client.

Range scalp irritation, home haircare, allergic reaction, agreed commitment from the client.

Outcome 2

Prepare to lighten the hair.

Performance criteria

2.1 A preliminary strand test is carried out if required to determine underlying pigment.

2.2 The hair and scalp are analysed.

Range porosity, elasticity, texture, density, length, scalp conditions, base colour, reflect, hair history, percentage of white, medical or other factors that can affect the hair and skin.

2.3 An allergy test is carried out in accordance with manufacturer's instructions and results are documented.

2.4 Client's hair is prepared for lightening in accordance with manufacturer's instructions and to produce desired outcome.

Outcome 3

Prepare lightening products.

Performance criteria

- 3.1 Products are selected to minimise hair and scalp damage in accordance with the desired outcome, risk analysis, and hair and scalp analysis.
- 3.2 Products are measured, mixed and prepared in accordance with manufacturer's instructions.

Outcome 4

Lighten the hair.

Performance criteria

- 4.1 Lightening technique is selected to meet desired result and is compatible with hair and scalp analysis and manufacturer's instructions.
- 4.2 Lightener is applied in accordance with selected technique, following manufacturer's instructions ensuring maximum protection to the hair and scalp.
- 4.3 The lightener is processed in accordance with manufacturer's instructions and hair and scalp analysis, and is monitored to achieve desired outcome and even results.
- 4.4 Comfort and safety of the client is monitored during processing.

Range includes but is not limited to – hair is aerated, no compacting of product on the scalp, scalp is checked for any chemical damage.
- 4.5 Lightener is removed, ensuring maximum hair and scalp protection and in accordance with manufacturer's instructions.
- 4.6 Desired lightening level is achieved in accordance with desired outcome.
- 4.7 Repeat application is carried out following manufacturer's instructions and taking hair and scalp condition into account if required.

Outcome 5

Tone the hair.

Performance criteria

- 5.1 Toner is selected to achieve the desired consultation outcome.
- 5.2 Hair is prepared to ensure maximum hair and scalp protection and in accordance with manufacturer's instructions.
- 5.3 Toner is mixed, measured, applied, and processed in accordance with manufacturer's instructions, and desired outcome.

Outcome 6

Complete the service experience.

Performance criteria

6.1 Hair is prepared for the following finishing service.

Range may include but is not limited to – haircut, blow dry.

6.2 Home haircare advice is provided consistent with client's hair type and completed service.

Range hair maintenance and product recommendations, opportunity to rebook.

6.3 Client history is updated in accordance with workplace requirements.

6.4 Tools and equipment are sanitised in accordance with workplace requirements.

6.5 The work areas are cleaned and tidied in accordance with workplace requirements.

Planned review date	31 December 2028
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	8 February 1995	31 December 2016
Review	2	19 December 1997	31 December 2016
Review	3	27 January 2003	31 December 2016
Review	4	22 August 2008	31 December 2016
Review	5	19 March 2015	31 December 2025
Review	6	29 June 2023	N/A

Consent and Moderation Requirements (CMR) reference	0099
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Toi Mai Workforce Development Council qualifications@toimai.nz if you wish to suggest changes to the content of this unit standard.