

Title	Straighten hair permanently using chemical processes		
Level	4	Credits	8

Purpose	<p>This unit standard is for people in the hairdressing industry who have knowledge of permanent hair waving and who wish to extend their knowledge and further develop their skills to permanently straighten naturally curly hair.</p> <p>People credited with this unit standard are able to: prepare to permanently straighten hair using chemical processes; straighten hair using chemical processes; and complete follow-up actions.</p>
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Classification	Beauty Services > Hairdressing
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Available grade	Achieved
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Guidance Information

- 1 Definitions

Following service may include but is not limited to – haircut, blow wave.

Hair type includes but is not limited to – normal, fine, dry and/or damaged, oily, colour treated hair, coarse hair, Afro-American hair.

Legislative requirements refer to the obligations of the employer and/or employee under the Health and Safety in Employment Act 1992 and Health (Hairdressers) Regulations 1980.
- 2 This unit standard does not include relaxing a permanent wave.
- 3 In this unit standard all work must comply with legislative requirements and must ensure optimum hair condition and maximum client comfort at all times.
- 4 For final assessment, a full head of hair must be permanently straightened.
- 5 For practising the skills within this standard and to demonstrate the ability to repeat performance, evidence may include some partial heads of hair.
- 6 Recommended skills and knowledge: Unit 2892, *Chemically wave the hair*; and Unit 28839, *Apply knowledge of chemical reformation techniques to assist with salon services*; or demonstrate equivalent knowledge and skills.

Outcomes and performance criteria

Outcome 1

Prepare to permanently straighten hair using chemical processes.

Performance criteria

- 1.1 Consultation with the client identifies and confirms work needed.
- 1.2 The hair and scalp are analysed.

Range porosity, elasticity, texture, density, length, scalp conditions, growth patterns.
- 1.3 The straightening technique selected is in accordance with hair and scalp analysis, and meets confirmed outcome.
- 1.4 The client is protected against water and/or chemical spillage.

Outcome 2

Straighten hair using chemical processes.

Performance criteria

- 2.1 Selected hair straightening product meets confirmed outcome.
- 2.2 Hair preparation is in accordance with manufacturer's instructions.
- 2.3 The straightening product is applied in accordance with selected technique, manufacturer's instructions, and confirmed outcome.

Range includes but is not limited to – maximum application time of 30 minutes for a full head.
- 2.4 The straightening is processed in accordance with manufacturer's instructions and is monitored to achieve confirmed outcome.
- 2.5 The scalp is monitored for chemical damage.
- 2.6 Strand test confirms desired result.
- 2.7 Straightening product removal ensures maximum hair and scalp protection and is in accordance with manufacturer's instructions.
- 2.8 Hair is neutralised in accordance with manufacturer's instructions and confirmed outcome.

Outcome 3

Complete follow-up actions.

Performance criteria

- 3.1 Hair is prepared for following service.
Range may include but is not limited to – towel dried, combed, product applied.
- 3.2 Home haircare advice provided is consistent with hair type and completed service.
Range product type, hair maintenance.
- 3.3 The record card is filled out in accordance with workplace requirements.
Range client details, completed service, advice provided.
- 3.4 Tools and equipment are sanitised in accordance with workplace requirements.
- 3.5 The work area is cleaned and tidied in accordance with workplace requirements.
Range work area – shampoo area, styling station, dispensary.

Replacement information	This unit standard has been replaced by unit standard 33215.
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This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	8 February 1995	31 December 2016
Review	2	19 December 1997	31 December 2016
Review	3	27 January 2003	31 December 2016
Review	4	22 August 2008	31 December 2016
Review	5	19 March 2015	31 December 2026
Review	6	29 June 2023	31 December 2026

Consent and Moderation Requirements (CMR) reference	0020
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.