

Title	Respond to changes and perform observations and/or clinical tasks in a health or wellbeing setting		
Level	4	Credits	5

Purpose	<p>People credited with this unit standard are able to, under the direction and delegation of a health professional in a health or wellbeing setting:</p> <ul style="list-style-type: none"> • observe and respond to changes and/or symptoms; and • perform observations and/or clinical tasks.
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Classification	Health, Disability, and Aged Support > Health and Disability Principles in Practice
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Available grade	Achieved
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Guidance Information

- 1 Evidence generated for assessment against this standard must reflect the legislative and regulatory requirements specified in:
 - Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996 (the Code of Rights);
 - Health and Disability Services (Safety) Act 2001;
 - Health Practitioners Competence Assurance Act 2003;
 - Health and Safety at Work Act 2015;
 - Human Rights Act 1993;
 - Medicines Act 1981;
 - Privacy Act 2020;
 available at <http://www.legislation.govt.nz/>.
- 2 New Zealand Standards relevant to this unit standard include:
 - NZS 8134.0:2008 *Health and disability services (general) Standard*;
 - NZS 8134.1:2008 *Health and disability services (core) Standards*;
 - NZS 8158:2012 *Home and Community Support Sector Standard*;
 available at <https://www.standards.co.nz/>.
- 3 Definitions
 - *Condition* refers to a state relating to a person's health and functional status usually related to a specific illness, disease or disability.
 - *Health or wellbeing setting* includes but is not limited to – the aged care, acute care, community support, disability, mental health, rehabilitation, social services and youth development sectors.

- *Health professional* refers to a person who is registered with an authority (which is appointed by or under the Health Practitioners Competence Assurance Act 2003) as a practitioner of a particular health profession to deliver health services in accordance with a defined scope of practice.
 - *Inter-disciplinary team* refers to a team of three or more individuals with different roles and/or professions working collaboratively to achieve the same goal.
 - *Organisational policies and procedures* refer to policies, procedures, and methodologies of an organisation. They include legislative and regulatory requirements which may apply across an organisation, a specific site, or a workplace. Requirements are documented in organisational health and safety plans, contract work programmes, quality assurance programmes, policies, and procedural documents such as job descriptors and employment contracts.
 - *Person* refers to an individual accessing services. Other terms used for the person may include client, consumer, customer, patient, individual, resident, or service user.
 - *Personal plan* – a generic term that covers the individual or group plans (which may also be referred to by other names) that are developed for people receiving support (and may include their family and whānau as appropriate).
- 4 People awarded credit for this unit standard must work under the guidance and delegation of a senior health professional in accordance with own role and responsibilities, and organisational policies and procedures.
- 5 This unit standard cannot be assessed against in a simulated environment. For assessment, candidates must demonstrate competence in the workplace through paid or unpaid employment, or in service provider workplace placements.
- 6 Candidates' practice must reflect appropriate values, processes, and protocols in relation to working with Māori and Pacific peoples and/or people from other cultures, in a range of settings and environments.

Outcomes and performance criteria

Outcome 1

Observe and respond to changes and/or symptoms under the direction and delegation of a health professional in a health or wellbeing setting.

Performance criteria

- 1.1 Changes in the person's condition and/or symptoms are observed, recorded and reported.
- 1.2 Changes in the person's condition and/or symptoms are responded to in accordance with their personal plan.
- Range responses may include but are not limited to – risk management, communication, information provision.

Outcome 2

Perform observations and/or clinical tasks under the direction and delegation of a health professional in a health or wellbeing setting.

Performance criteria

2.1 Observations and/or clinical tasks are performed in accordance with own role and responsibilities in an inter-disciplinary team.

Range observations may include but are not limited to – clinical, physical, psychological, social, spiritual, nutrition; evidence is required of four individually separate and distinct observations and/or clinical tasks.

2.2 Information about observations and/or clinical tasks is provided to the person being supported.

Range may include but is not limited to – informed consent, explaining procedure, outcome of observation and/or clinical task.

2.3 Observations and/or clinical tasks are reported and recorded.

Planned review date	31 December 2025
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	18 June 2015	31 December 2023
Review	2	25 February 2021	N/A
Revision	3	16 December 2021	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <https://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Toitū te Waiora Community, Health, Education, and Social Services Workforce Development Council qualifications@toitutewaiora.nz if you wish to suggest changes to the content of this unit standard.