

Title	Conduct physical enforcement as a routine activity in regulatory practice		
Level	4	Credits	10

Purpose	<p>This unit standard is for people currently employed as regulatory officers.</p> <p>People credited with this unit standard are able to conduct physical enforcement as a routine activity in regulatory practice.</p>
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Classification	Public Sector Compliance > Public Sector Compliance Operations
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Available grade	Achieved
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Guidance Information

- 1 Definition
Organisational requirements refer to instructions to staff on policies, procedures, and methodologies which are documented and are available in the workplace. This includes an organisation's obligations under Te Tiriti o Waitangi/The Treaty of Waitangi.
- 2 The Regulatory sector has a number of terms with specific usage. For current definitions visit [Programme Guidance- Skills](#).
- 3 References include but are not limited to:
 Crimes Act 1961;
 Evidence Act 2006;
 Health and Safety at Work Act 2015;
 New Zealand Bill of Rights Act 1990;
 Oranga Tamaki Act 1989;
 Search and Surveillance Act 2012;
 Te Tiriti o Waitangi/The Treaty of Waitangi;
 Specific legislation mandating the powers and duties of a specific organisation with respect to its regulatory compliance role and/or any other legislation applicable to a particular regulatory compliance situation (e.g. Fisheries Act 1996, Resource Management Act 1991);
 and any subsequent amendments and replacements.

4 Range

- Demonstration of knowledge and skills must be consistent with any applicable code or codes of conduct such as the New Zealand State Services Code of Conduct, *Standards of Integrity and Conduct* (available from <http://www.publicservice.govt.nz>) and/or any other agency specific code or codes of conduct and/or ethics.
- Evidence must be from at least two instances requiring physical enforcement, and which are within the scope of the candidate's role.
- All activities and evidence presented for outcomes and performance criteria in this unit standard must be in accordance with organisational requirements and statutory powers.

Outcomes and performance criteria

Outcome 1

Conduct physical enforcement as a routine activity in regulatory practice.

Range may include but is not limited to – search, seize, arrest, capture, restrain, immobilise, direct.

Performance criteria

1.1 Conduct enforcement activity and take steps to assure the health and safety of regulatory staff and others who may be impacted.

1.2 Develop and maintain operational relationships with stakeholders.

Range stakeholders may include – regulated parties, colleagues in candidate's own organisation, other stakeholders in relation to one's role (such as, members of interest groups, members of the public).

1.3 Communicate effectively with regulated parties.

Range communication may include but is not limited to – non-verbal, oral, written communication, active listening, demonstrating empathy, building rapport whilst maintaining appropriate boundaries, use of questions to obtain and clarify information.

Planned review date	31 December 2026
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	18 February 2016	31 December 2023
Review	2	28 October 2021	N/A

Consent and Moderation Requirements (CMR) reference	0121
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact The Skills Organisation reviewcomments@skills.org.nz if you wish to suggest changes to the content of this unit standard.