

Title	Engage with stakeholders in a regulatory environment to achieve regulatory outcomes		
Level	5	Credits	5

Purpose	<p>This unit standard is for people currently employed as regulatory practitioners.</p> <p>People credited with this unit standard are able to:</p> <ul style="list-style-type: none"> – demonstrate knowledge of stakeholder needs in relation to regulatory outcomes; and – engage with stakeholders to achieve regulatory outcomes.
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Classification	Public Sector Compliance > Public Sector Compliance Operations
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Available grade	Achieved
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Guidance Information

1 Definition

Organisational requirements refer to instructions to staff on policies, procedures, and methodologies which are documented and are available in the workplace. This includes an organisation's obligations under Te Tiriti o Waitangi/The Treaty of Waitangi.

2 The Regulatory sector has a number of terms with specific usage. For current definitions visit [Programme Guidance-Skills](#).

3 References include but are not limited to:

Local Government Official Information and Meetings Act 1987;

Official Information Act 1982;

Privacy Act 2020;

Search and Surveillance Act 2012;

Te Tiriti o Waitangi/The Treaty of Waitangi;

Specific legislation mandating the powers and duties of a specific organisation with respect to its regulatory role and/or any other legislation applicable to a particular regulatory situation (e.g. Fisheries Act 1996, Resource Management Act 1991); and any subsequent amendments or replacements.

4 Range

- Demonstration of knowledge and skills must be consistent with any applicable code or codes of conduct such as the New Zealand State Services Code of Conduct, *Standards of Integrity and Conduct* (available from <http://www.publicservice.govt.nz>) and/or any other agency specific code or codes of conduct and/or ethics.
- *Stakeholders* may include individuals, groups, internal stakeholders, external stakeholders, domestic stakeholders, international stakeholders. External stakeholders may include interest groups, regulated parties, other parties with an interest in the regulatory outcome.

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of stakeholder needs in relation to regulatory outcomes.

Range at least one from each – internal stakeholders, external stakeholders.

Performance criteria

1.1 Describe the desired regulatory outcome and the stakeholder(s) engaged with to achieve the outcome.

1.2 Identify stakeholder's current position in relation to the regulatory outcome.

1.3 Describe the stakeholder's needs in relation to the outcome.

Range needs may include but are not limited to – information needs, consultation needs, procedural needs, cultural needs, language needs.

1.4 Outline one approach for meeting the stakeholder's needs in relation to the outcome.

Range approach may include but is not limited to – key aspects of approach, likely impact of the approach on the stakeholder and/or regulatory organisation, actions that need to be taken by the regulator.

Outcome 2

Engage with stakeholders to achieve regulatory outcomes.

Range at least one from each – internal stakeholders, external stakeholders.

Performance criteria

2.1 Engage with stakeholders to achieve regulatory outcomes in accordance with ethical, legal, and organisational requirements.

Planned review date	31 December 2026
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	18 February 2016	31 December 2023
Review	2	28 October 2021	N/A

Consent and Moderation Requirements (CMR) reference	0121
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact The Skills Organisation reviewcomments@skills.org.nz if you wish to suggest changes to the content of this unit standard.