

<b>Title</b>	<b>Explain activities and considerations for managing communications in a complex regulatory investigations context</b>		
<b>Level</b>	<b>6</b>	<b>Credits</b>	<b>3</b>

<b>Purpose</b>	<p>This unit standard is for people currently employed as regulatory investigators.</p> <p>People credited with this unit standard are able to explain activities and considerations for managing communications in a complex regulatory investigations context.</p>
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<b>Classification</b>	Public Sector Compliance > Public Sector Compliance Investigations
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<b>Available grade</b>	Achieved
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### Guidance Information

- 1 Definitions
 

*Complex regulatory investigations* refer to high potential risk, consequences, or liability; high public interest; complex or multiple legal or jurisdictional aspects; multiple or hidden entities; complex relationships; unclear circumstances; uncooperative subjects; or that are protracted, requiring management of risks relating to lengthy investigations.

*Organisational requirements* refer to instructions to staff on policies, procedures, and methodologies which are documented and are available in the workplace. This includes an organisation's obligations under Te Tiriti o Waitangi/The Treaty of Waitangi.
- 2 The Regulatory sector has a number of terms with specific usage. For current definitions visit [Programme Guidance- Skills](#).
- 3 References include but are not limited to:
 

Local Government Official Information and Meetings Act 1987;  
 Official Information Act 1982;  
 Privacy Act 2020;  
 Te Tiriti o Waitangi/The Treaty of Waitangi.  
 Victims' Rights Act 2002;  
 Specific legislation mandating the powers and duties of a specific organisation with respect to its regulatory role and/or any other legislation applicable to a particular regulatory situation (e.g. Fisheries Act 1996, Resource Management Act 1991);  
 and any subsequent amendments and replacements.

## 4 Range

- Demonstration of knowledge and skills must be consistent with any applicable code or codes of conduct such as the New Zealand State Services Code of Conduct, *Standards of Integrity and Conduct* (available from <http://www.publicservice.govt.nz>) and/or any other agency specific code or codes of conduct and/or ethics.
- All activities and evidence presented for outcomes and performance criteria in this unit standard must be in accordance with organisational requirements.

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## Outcomes and performance criteria

### Outcome 1

Explain activities and considerations for managing communications in a complex regulatory investigations context.

#### Performance criteria

- 1.1 Explain activities and considerations for managing and disseminating information relating to complex regulatory investigations.

Range includes but is not limited to – media briefings, ministerial communications or briefings, public communications (such as publications, forums), inter-organisational briefings.

- 1.2 Explain factors of communications that need to be considered and, as applicable, managed to ensure the integrity of complex regulatory investigations.

Range includes but is not limited to – audience needs, organisational policy, legal privilege, management of potential and actual conflicts.

<b>Planned review date</b>	31 December 2026
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#### Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	18 February 2016	31 December 2023
Review	2	28 October 2021	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0121
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

#### Comments on this unit standard

Please contact The Skills Organisation [reviewcomments@skills.org.nz](mailto:reviewcomments@skills.org.nz) if you wish to suggest changes to the content of this unit standard.