

Title	Demonstrate knowledge of emergency response systems in New Zealand		
Level	3	Credits	5

Purpose	<p>This unit standard is for emergency care first responders and covers broader understanding of emergency response in New Zealand.</p> <p>People credited with this unit standard are able to demonstrate:</p> <ul style="list-style-type: none"> – an awareness of emergency response in New Zealand; – knowledge of safety and well-being in an emergency care first response context in accordance with organisational requirements; and – knowledge of personal conduct in situations that may require investigation.
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Classification	Emergency Services > Emergency Care - First Response
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Available grade	Achieved
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Guidance Information

Any assessments requiring application of organisational requirements may be performed using workplace organisational requirements, or simulation/scenario-based activities utilising sector good practice guidelines and/or current New Zealand Resuscitation Council Guidelines and Publications.

Outcomes and performance criteria

Outcome 1

Demonstrate an awareness of emergency response in New Zealand.

Performance criteria

1.1 Describe roles and responsibilities of the entities that are activated by: 111 calls, a Civil Defence emergency, and other emergency response organisations.

Range includes – Fire, Ambulance, Police, Civil Defence; may include but is not limited to – Coast Guard, Surf Lifesaving, Mountain Rescue, Search and Rescue, industrial emergency response.

Outcome 2

Demonstrate knowledge of safety and well-being in an emergency care first response context in accordance with organisational requirements.

Performance criteria

2.1 Recognise signs of stress in others and describe appropriate strategies to mitigate effects.

Range appropriate strategies may include but are not limited to – reassurance, communication strategy, referral for specialist support.

2.2 Demonstrate and explain strategies for keeping oneself and others safe.

Range strategies include – risk assessment and planning, situational awareness, de-escalation, communicating with others, avoiding and/or escaping potential violence; may include but are not limited to – self awareness, self management, self defence, seeking assistance.

Outcome 3

Demonstrate knowledge of personal conduct in situations that may require investigation.

Performance criteria

3.1 Describe situations that may require investigation.

3.2 Describe personal conduct in a scene in terms of preserving the scene for investigative purposes, and explain situations where this may not be possible.

Range includes but is not limited to – approach, entry and exit, moving objects or patient, awareness of own impact on scene.

3.3 Present information that documents a scene.

Range may include but is not limited to – description of the scene, movements initiated by candidate, and illustrations; the scene may be real or simulated/scenario-based.

Planned review date	31 December 2023
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	10 December 2015	N/A
Revision	2	25 July 2019	N/A
Rollover	3	24 June 2021	N/A

Consent and Moderation Requirements (CMR) reference	0121
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact The Skills Organisation reviewcomments@skills.org.nz if you wish to suggest changes to the content of this unit standard.