

Title	Identify and remove common stains from a variety of materials and surfaces		
Level	3	Credits	6

Purpose	People credited with this unit standard are able to identify and remove common stains from a variety of materials and surfaces.
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Classification	Cleaning and Caretaking > Cleaning Skills
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Available grade	Achieved
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Guidance Information

1 Assessment conditions

All tasks must be carried out in accordance with own role and responsibilities, organisational policies and procedures, and industry best practice.

Practical outcomes may be demonstrated in any work environment, and evidence may be obtained from tasks carried out at more than one site or in a simulated setting.

2 Recommended skills and knowledge prior to attempting this unit standard: Unit 28350, *Demonstrate knowledge of cleaning equipment and basic cleaning principles*; Unit 28351, *Identify, describe, and apply common cleaning products to different surfaces*; and Unit 28352, *Carry out core cleaning tasks*; or demonstrate equivalent skills and knowledge.

3 Definitions

Cleaning equipment may include floor cleaning equipment, bucket and mop, microfibre mop, brush and shovel, toilet brush, colour-coded cloth, disposable cloth, microfibre duster, spray bottle, vacuum cleaner (including parts), and caddies and/or single station units.

Cleaning products include substances used to remove foreign material (e.g. dirt, grease, oil, fat, dust), and organic material (e.g. blood, bacteria, fungi, viruses).

Industry best practice refers to guidelines, standards, and practices that represent the most efficient or sensible course of action in a given situation. Best practice can follow legal and regulatory requirements, industry standards, and may form part of the scope of organisational policies and procedures.

Organisational policies and procedures are the policies, procedures, and methodologies used in an organisation. They include legislative and regulatory requirements which may apply across an organisation, a specific site, or a workplace. Requirements are documented in organisational health and safety plans, contract work programmes, quality assurance programmes, policies, and procedural documents such as job descriptors and employment contracts.

Outcomes and performance criteria

Outcome 1

Identify and remove common stains from a variety of materials and surfaces.

Range minimum of three stains on different materials or surfaces.

Performance criteria

- 1.1 Common stains are identified.
 - 1.2 Methods for removing common stains are determined.
 - 1.3 Cleaning products and equipment are selected for removing common stains.
 - 1.4 Common stains are removed from different materials or surfaces.
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Replacement information	This unit standard and unit standard 29386 replaced unit standards 1570, 1572, 1576, and 13347.
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Planned review date	31 December 2026
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	21 April 2016	31 December 2023
Review	2	28 October 2021	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.