

Title	Clean carpet when working as a cleaner		
Level	3	Credits	5

Purpose	People credited with this unit standard are able to: <ul style="list-style-type: none"> • demonstrate knowledge of carpet cleaning requirements; and • clean carpet for a client.
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Classification	Cleaning and Caretaking > Carpet and Textile Cleaning
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Available grade	Achieved
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Guidance Information

1 Assessment conditions

All tasks must be carried out in accordance with own role and responsibilities, organisational policies and procedures, and industry best practice.

2 Recommended skills and knowledge prior to attempting this unit standard: Unit 28350, *Demonstrate knowledge of cleaning equipment and basic cleaning principles*; Unit 28351, *Identify, describe, and apply common cleaning products to different surfaces*; and Unit 28352, *Carry out core cleaning tasks*; or demonstrate equivalent skills and knowledge.

Evidence generated for assessment against this standard must reflect workplace requirements specified in AS/NZS 3733:2018 *Cleaning maintenance of residential and commercial carpeting*. This standard can be retrieved from <http://www.standards.co.nz/>.

3 Definitions

Cleaning products include substances used to remove foreign material (e.g. dirt, grease, oil, fat, dust), and organic material (e.g. blood, bacteria, fungi, viruses).

Client refers to the person or organisation who employ the candidate as a cleaner. It can also include individuals who interact with the cleaner as part of their duties (e.g. customers in a shop, residential care and hospital visitors, office staff).

Industry best practice refers to guidelines, standards, and practices that represent the most efficient or sensible course of action in a given situation. Best practice can follow legal and regulatory requirements, industry standards, and may form part of the scope of organisational policies and procedures.

Job brief refers to verbal and/or written communication about a job prior to work commencing. It can include work procedures, potential hazards and precautions against them, and use of Personal Protective Equipment (PPE).

Organisational policies and procedures are the policies, procedures, and methodologies used in an organisation. They include legislative and regulatory requirements which may apply across an organisation, a specific site, or a workplace.

Requirements are documented in organisational health and safety plans, contract work programmes, quality assurance programmes, policies, and procedural documents such as job descriptors and employment contracts.

Personal Protective Equipment (PPE) refers to clothing or equipment used to protect against hazards (e.g. coveralls, protective eyewear, footwear, gloves, gowns, hearing protection, masks, uniform).

Waste can include co-mingled general waste; recyclables; sensitive waste such as personal or organisational documents; hazardous waste such as sharps, biohazards, infectious waste, and waste contaminated with chemicals, poisons, germs, or infected human products.

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of carpet cleaning requirements.

Performance criteria

1.1 Types of carpet and any specific cleaning requirements are described.

Range may include but not limited to – tufted, woven, fusion bonded, needle punched, tiles; evidence of four types is required.

1.2 Carpet installation methods are described, and implications for cleaning products and equipment are explained.

Range smooth edge, glued, cut-to-fit, subfloor, direct stick (no underlay), double-stuck (with underlay).

Outcome 2

Clean carpet for a client.

Performance criteria

2.1 A job brief is reviewed with the client and/or supervisor.

2.2 Cleaning products and equipment are selected for the type of carpet and cleaning requirements.

2.3 Actions are taken to avoid damage to the carpet.

Range includes removal and replacement of furniture and fittings; use of protective blocks.

2.4 Appropriate PPE is used.

2.5 Carpet is cleaned and dried, and the client is advised when it may be used following cleaning.

- 2.6 Waste is disposed of.
- 2.7 Cleaning equipment is maintained.
- 2.8 All required tasks are completed in accordance with the job brief.

Replacement information	This unit standard replaced unit standard 13346.
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Planned review date	31 December 2026
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	21 April 2016	31 December 2023
Review	2	28 October 2021	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.