

Title	Clean hard floor surfaces		
Level	3	Credits	5

Purpose	People credited with this standard are able to clean hard floor surfaces
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Classification	Cleaning and Caretaking > Cleaning Skills
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Available grade	Achieved
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Entry information	
Recommended skills and knowledge	Unit 28350, <i>Demonstrate knowledge of key cleaning equipment and basic cleaning principles</i> ; Unit 28351, <i>Identify and use common cleaning agents</i> ; and 28352, <i>Carry out core cleaning tasks</i> , or demonstrate equivalent skills and knowledge.

Explanatory notes

- 1 Work practices must comply with current legislation and be in accordance with organisational requirements.
- 2 *Cleaning agents* refers to commercial cleaning chemicals, water and other agents used to clean.

Outcomes and evidence requirements

Outcome 1

Clean hard floor surfaces.

Evidence requirements

- 1.1 Equipment and cleaning agents are selected for the site, cleaning requirements, and surface.
- 1.2 Work practices are adapted to suit the client circumstances and needs.
- 1.3 Hard floors are cleaned and, where necessary, buffed.
- 1.4 Stains are identified and spot removed.

- 1.5 All required tasks are completed within the negotiated timeframe and organisational cleaning standards are met.
- 1.6 Recommendations for scrubbing, stripping, and polishing are made where required.

Replacement information	This unit standard and unit standard 29383 replaced unit standard 1570, unit standard 1572, unit standard 1576, and unit standard 13347.
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Planned review date	31 December 2021
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	21 April 2016	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Please note

Providers must be granted consent to assess against standards (accredited) by NZQA, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be granted consent to assess against standards by NZQA before they can register credits from assessment against unit standards.

Providers and Industry Training Organisations, which have been granted consent and which are assessing against unit standards must engage with the moderation system that applies to those standards.

Requirements for consent to assess and an outline of the moderation system that applies to this standard are outlined in the Consent and Moderation Requirements (CMRs). The CMR also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

Comments on this unit standard

Please contact Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.