| Title | Compare the key attributes of service philosophies used in health or wellbeing settings |
|---|---|
| Level | 4 | Credits | 2 |

| Purpose | People credited with this unit standard are able to compare the key attributes of service philosophies used in health or wellbeing settings. |
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| Classification | Health, Disability, and Aged Support > Community Support Services |
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| Available grade | Achieved |
|---|---|

## Guidance Information

Definitions
*Health or wellbeing settings* may include but are not limited to – the acute care, aged care, community support, disability, mental health, social services, and youth development sectors.
*Holistic needs* include physical, emotional, social, cultural, spiritual, mental, socio-economic, creative, and occupational needs.
*People* refers to those accessing services in a health or wellbeing context and includes the family, whānau and natural supports of the person who is at the centre of support. Other terms used for this person may include client, consumer, customer, patient, individual, resident, service user, tūroro or tangata whai ora.
*Service philosophies* refer to the models or approaches of support that may be applied within a health or wellbeing setting. A service philosophy provides an over-arching set of underlying principles, aims and objectives, operational parameters, and reviewable outcomes which direct the nature of consumer support and the way in which it is provided.

# Outcomes and performance criteria

## Outcome 1

Compare the key attributes of service philosophies used in health or wellbeing settings.

Range     evidence is required for three service philosophies.

## Performance criteria

1.1     The underlying principles and application of each model are outlined in terms of how it intends to support health and wellbeing outcomes for people.

1.2     The strengths and limitations of each philosophy are compared in terms of supporting people's holistic needs.

1.3       Contexts in which each philosophy could be used are identified in terms of why it is suitable for the people supported or the type of support.

| Planned review date | 31 December 2023 |
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**Status information and last date for assessment for superseded versions**

| Process | Version | Date | Last Date for Assessment |
|---|---|---|---|
| Registration | 1 | 16 June 2016 | N/A |
| Revision and Rollover | 2 | 25 November 2021 | N/A |

| Consent and Moderation Requirements (CMR) reference | 0024 |
|---|---|

This CMR can be accessed at http://www.nzqa.govt.nz/framework/search/index.do.

**Comments on this unit standard**

Please contact Toitū te Waiora Community, Health, Education and Social Services Workforce Development Council www.toitutewaiora.nz if you wish to suggest changes to the content of this unit standard.