

Title	Demonstrate knowledge of the features, operations, and contribution of an alpine resort		
Level	3	Credits	5

Purpose	People credited with this unit standard are able to demonstrate knowledge of: the main features and organisational operations of an alpine resort, and the products and services it provides; the alpine resort industry, and an alpine resort's contribution to the local area.
----------------	--

Classification	Snowsport > Alpine Resort Operations
-----------------------	--------------------------------------

Available grade	Achieved
------------------------	----------

Guidance Information

- 1 All learning and assessment towards this unit standard must be carried out in accordance with the following:
 - Relevant legislation including the Health and Safety at Work Act 2015, Accident Compensation Act 2001, Fair Trading Act 1986, Consumer Guarantees Act 1993, Privacy Act 2020, and the Human Rights Act 1993, and subsequent amendments and associated regulations;
 - Alpine industry codes including *Snow Safety Code* and *Outdoor Safety Code*; (available at <http://www.mountainsafety.org.nz>);
 - Organisational policies and procedures including Emergency Action Plans (EAPs), Standard Operating Procedures (SOPs), and the use of personal protective equipment.
- 2 Definitions

Alpine resort refers to alpine areas that are established primarily for the provision of snowsport and associated snow activities. Some alpine resorts may also provide summer operations for activities such as mountain biking, walking and guest visits.

Natural and artificial features refer to the geographical features of the resort as well as man-made features such as lifts, roads, half-pipes and structures.

Organisational or alpine resort policy and procedures are instructions to staff that may be documented and available for reference at each alpine resort in the form of an operations manual and/or policy and procedures manual.

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of the main features and organisational operations of the alpine resort, and the products and services it provides.

Performance criteria

- 1.1 Identify and locate major natural and artificial features, and base area facilities of the alpine resort.
- 1.2 Explain products and services provided by the alpine resort in terms of how the different operations link to each other within the alpine resort.
- 1.3 Describe an alpine resort in terms of organisational structure, vision, values and staff development systems.

Outcome 2

Demonstrate knowledge of the alpine resort industry and an alpine resort's contribution to the local area.

Performance criteria

- 2.1 Identify key aspects of the alpine resort industry within New Zealand.
- Range may include – size of workforce, career pathways, locations, seasonal activities and operations.
- 2.2 Describe an alpine resort's contribution to, and significance within the local area.
- Range may include – cultural, social, economic, historical, recreational.

Replacement information	This unit standard and unit standard 29487 replaced unit standard 18100.
--------------------------------	--

Planned review date	31 December 2025
----------------------------	------------------

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	21 April 2016	31 December 2022
Review	2	25 March 2021	N/A

Consent and Moderation Requirements (CMR) reference	0099
--	------

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Skills Active Aotearoa info@skillsactive.org.nz if you wish to suggest changes to the content of this unit standard.