

Title	Perform depilatory waxing services		
Level	4	Credits	15

Purpose	People credited with this unit standard are able to: demonstrate knowledge of hair growth patterns, stages of growth and hair types relevant for depilatory services; perform depilatory wax services; and complete follow up actions.
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Classification	Beauty Services > Beauty Therapy
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Available grade	Achieved
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Entry information	
Critical health and safety prerequisites	Unit 29590, <i>Select, maintain, and demonstrate safe handling of beauty therapy equipment and tools</i> , and Unit 29603, <i>Demonstrate knowledge of skin, hair and nail conditions relevant for beauty therapy services</i> , or demonstrate equivalent knowledge and skills.
Recommended skills and knowledge	Unit 27176, <i>Demonstrate knowledge of micro-organisms in a beauty salon</i> .

Explanatory notes

- 1 Definition
Salon requirements, for the purposes of this unit standard, refer to any policies, procedures, and requirements of the company and/or workplace involved (including manufacturers' instructions), and any ethical codes of relevant professional management, which collectively provide a standard that applies to all competent performances in this unit standard. It is assumed that such enterprise requirements exist in all companies and/or workplaces.
- 2 All performances in this unit standard must comply with the requirements of: Consumer Guarantees Act 1993, Fair Trading Act 1986, Health and Safety at Work Act 2015, Privacy Act 1993, Health Act 1956, and their subsequent amendments; The New Zealand Association of Registered Beauty Therapists, *Code of Ethics for Members of The New Zealand Association of Registered Beauty Therapists Inc.* (9th ed, April 2009) (Auckland, NZ), and The New Zealand Association of Registered Beauty Therapists, *Health and Hygiene Guidelines* (1st ed, August 2016) (Auckland, NZ), both available from <http://www.beautynz.org.nz>.

3 Range

- all work must comply with legislative and salon requirements, and must ensure maximum client care and comfort at all times
- all beauty services must have the client's prior, informed, and signed consent, based on the beauty practitioner's analysis of the client's need and their explanation of the service to the client, during the consultation
- where medically-related contraindications are established during the consultation, written medical approval must be obtained by the client prior to service
- an ergonomically correct posture must be maintained which ensures minimum postural impairment of the beauty practitioner.

4 Performance of the outcomes in this unit standard must be within the limits of the professional expertise of the candidate. Referral of clients to other industry professionals and/or to health professionals must occur when situations arise which are outside this range of professional expertise.

5 Performance of the outcomes in this unit standard must reflect that no beauty practitioner may carry out any treatment on any person under the age of 16 years without the written permission of a parent or guardian who must be present at the initial consultation.

6 Assessment information

Assessment against the practical outcomes of this unit standard requires a collection of evidence. The depilatory wax services must be demonstrated across at least five clients, using a variety of techniques as required to meet the consultation outcome, including strip wax and hot wax. The depilatory wax services for at least three of the clients must be directly observed by an assessor.

Evidence generated during assessment against this unit standard must meet salon requirements and be consistent with industry practice and knowledge. Such knowledge is available in reference texts, models, and other information-bearing media. No one textbook or other source of information is envisaged, as new approaches to the study of beauty therapy are published regularly.

Outcomes and evidence requirements

Outcome 1

Demonstrate knowledge of hair growth patterns, stages of growth and hair types relevant for depilatory services.

Evidence requirements

1.1 The structure of the hair is identified.

Range cortex, cuticle, medulla layers of the follicle.

1.2 The phases of the hair growth cycle are explained in terms of their impact on depilatory services.

Range phases – anagen, catagen, telogen.

- 1.3 The hair growth patterns on the legs, underarms, bikini and face (chin, upper lip, eyebrows) are identified and their relationship to wax application and factors affecting hair removal are explained.
- 1.4 The relationship between hair removal and the regrowth of hair is explained.
- Range hair regrowth cycle, rebooking timeframe, ingrown hair management.
- 1.5 Products used in depilatory services are described in terms of the active ingredients and their action on the pilo-sebaceous unit.
- Range hair growth retardant, skin exfoliators, skin moisturisers.
- 1.6 Process of waxing and body hair bleaching are described in terms of their ingredients, advantages and disadvantages relevant to preparation of area, application and removal.
- Range hot wax, strip wax, pot wax, sugaring paste wax, sugar strip wax, cartridge wax, hair bleach.
- 1.7 Contra-actions that may arise during waxing and how to manage these are described.
- Range ingrown hairs, follicle infection, hair breakage, skin reaction and damage (burning, grazing, bruising).
- 1.8 Excessive hair growth and its implications for chest and back waxing is explained.

Outcome 2

Perform depilatory wax services.

Range areas include but are not limited to – underarm, bikini, upper lip, chin, eyebrows, lower leg, upper leg, full leg.

Evidence requirements

- 2.1 Consultation with client identifies and confirms work required.
- Range analysis, recommendations, wax type selection, confirmation of service.
- 2.2 Contraindications to depilatory wax treatment for a client are identified, treatment is adapted or suspended accordingly, and if necessary client is referred to other industry professionals and/or to health professionals.
- 2.3 Outcomes of client consultation are recorded.
- 2.4 Products and equipment are selected and prepared in accordance with health and safety practice.

- 2.5 The client is prepared in accordance with agreed treatment plan.
 Range includes but is not limited to – client modesty maintained.
- 2.6 The waxing products are applied in accordance with manufacturers’ instructions.
 Range pre-wax products, hair removal products, post-wax products.
- 2.7 The depilatory wax service is performed to meet consultation outcome.
 Range skin support maintained, minimise discomfort, skin integrity maintained, waxing residue removed, meets the agreed treatment outcome.
- 2.8 Safety precautions are observed in terms of control of wax temperature to minimise the risk of skin damage, and in terms of equipment positioning to minimise risk to client.
- 2.9 The depilatory wax service is completed within commercially accepted appointment timeframes.
 Range commercially accepted appointment timeframes are – 20 minutes for underarm, 20 minutes for bikini, 15 minutes for upper lip, 15 minutes for chin, 15 minutes for eyebrows, 30 minutes for lower leg, 30 minutes for upper leg, 45 minutes for full leg.

Outcome 3

Complete follow up actions.

Evidence requirements

- 3.1 Home care advice provided is consistent with completed service.
 Range includes but is not limited to – product recommendations, possible adverse reactions and how to respond to them.
- 3.2 Recommended time period for rebooking next service is explained to the client in terms of obtaining and maintaining optimum results and benefits.
- 3.3 Tools and equipment are sanitised.
- 3.4 The work area is cleaned and tidied.
- 3.5 Client service history is updated.

Replacement information	This unit standard replaced unit standard 508.
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Planned review date	31 December 2021
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	15 September 2016	N/A
Revision	2	16 February 2017	N/A

Consent and Moderation Requirements (CMR) reference	0035
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Please note

Providers must be granted consent to assess against standards (accredited) by NZQA, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be granted consent to assess against standards by NZQA before they can register credits from assessment against unit standards.

Providers and Industry Training Organisations, which have been granted consent and which are assessing against unit standards must engage with the moderation system that applies to those standards.

Requirements for consent to assess and an outline of the moderation system that applies to this standard are outlined in the Consent and Moderation Requirements (CMR). The CMR also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

Comments on this unit standard

Please contact the NZ Hair and Beauty Industry Training Organisation Inc enquiries@hito.org.nz if you wish to suggest changes to the content of this unit standard.