

<b>Title</b>	<b>Perform facial therapy services</b>		
<b>Level</b>	<b>4</b>	<b>Credits</b>	<b>10</b>

<b>Purpose</b>	People credited with this unit standard are able to: demonstrate knowledge of skin types and skin conditions relevant to product and service selection for facial therapy services; prepare for selected facial therapy services, perform a cleansing and toning service, an exfoliation service, a facial massage sequence, a mask application, and moisturising services; and complete follow up actions.
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<b>Classification</b>	Beauty Services > Beauty Therapy
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<b>Available grade</b>	Achieved
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<b>Entry information</b>	
<b>Critical health and safety prerequisites</b>	Unit 29590, <i>Select, maintain, and demonstrate safe handling of beauty therapy equipment and tools</i> , and Unit 29603, <i>Demonstrate knowledge of skin, hair and nail conditions relevant for beauty therapy services</i> , or demonstrate equivalent knowledge and skills.
<b>Recommended skills and knowledge</b>	Unit 27176, <i>Demonstrate knowledge of micro-organisms in a beauty salon</i> .

## Explanatory notes

- 1 Definition  
*Salon requirements*, for the purposes of this unit standard, refer to any policies, procedures, and requirements of the company and/or workplace involved (including manufacturers' instructions), and any ethical codes of relevant professional management, which collectively provide a standard that applies to all competent performances in this unit standard. It is assumed that such enterprise requirements exist in all companies and/or workplaces.
- 2 All performances in this unit standard must comply with the requirements of: Consumer Guarantees Act 1993, Fair Trading Act 1986, Health and Safety at Work Act 2015, Privacy Act 1993, Health Act 1956, and their subsequent amendments The New Zealand Association of Registered Beauty Therapists, *Code of Ethics for Members of The New Zealand Association of Registered Beauty Therapists Inc.* (9th ed, April 2009) (Auckland, NZ), and The New Zealand Association of Registered Beauty Therapists, *Health and Hygiene Guidelines* (Revised ed, March 2017) (Auckland, NZ), both available from <http://www.beautynz.org.nz>.

### 3 Range

- all work must comply with legislative and salon requirements, and must ensure maximum client care and comfort at all times
- all beauty services must have the client's prior, informed, and signed consent, based on the beauty practitioner's analysis of the client's need and their explanation of the service to the client, during the consultation
- where medically-related contraindications are established during the consultation, written medical approval must be obtained by the client prior to service
- an ergonomically correct posture must be maintained which ensures minimum postural impairment of the beauty practitioner.

4 Performance of the outcomes in this unit standard must be within the limits of the professional expertise of the candidate. Referral of clients to other industry professionals and/or to health professionals must occur when situations arise which are outside this range of professional expertise.

5 Performance of the outcomes in this unit standard must reflect that no beauty practitioner may carry out any treatment on any person under the age of 16 years without the written permission of a parent or guardian who must be present at the initial consultation.

### 6 Assessment information

Assessment against the practical outcomes of this unit standard requires a collection of evidence. The requirements for outcomes 2-9 must be demonstrated across facial therapy services for at least 10 clients with a variety of skin types. The facial therapy services for at least three of the clients must be directly observed by an assessor.

For all services, the order of the individual steps in the service must be adapted to best meet the treatment plan agreed during client consultation.

Evidence generated during assessment against this unit standard must meet salon requirements and be consistent with industry practice and knowledge. Such knowledge is available in reference texts, models, and other information-bearing media. No one textbook or other source of information is envisaged, as new approaches to the study of beauty therapy are published regularly.

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## Outcomes and evidence requirements

### Outcome 1

Demonstrate knowledge of skin types and skin conditions relevant to product and service selection for facial therapy services.

### Evidence requirements

1.1 The primary skin types relevant to the selection of products for facial therapy services are identified and explained.

Range            normal, oily, dry, combination, sensitive.

- 1.2 The skin conditions relevant to the selection of products for facial therapy services are identified and explained.
- Range allergic, sensitised, dehydrated, devitalised, skin thickness, skin tone, circulatory response, hyperkeratinisation, collagen loss, elastin loss, ageing skin.
- 1.3 The benefits of facial therapy services for different skin types and conditions are described.
- 1.4 Options for, and benefits of varying and adapting facial therapy services to meet individual client skin requirements are explained.

## Outcome 2

Prepare for selected facial therapy services.

### Evidence requirements

- 2.1 Consultation with client identifies and confirms work required.
- Range analysis (skin type, damage, contraindications), recommendations, product selection, confirmation of service.
- 2.2 Contraindications to facial service for a client are identified, treatment is adapted or suspended accordingly, and if necessary client is referred to other industry professionals and/or to health professionals.
- 2.3 Outcomes of client consultation are recorded.
- 2.4 Products and equipment are selected and prepared and used in accordance with health and safety practice.
- 2.5 The client is prepared in accordance with the agreed treatment plan.
- Range clothing managed, client modesty maintained.

## Outcome 3

Perform a cleansing and toning service.

Range manual, mechanical (brush).

### Evidence requirements

- 3.1 The products that best suit the client's skin type are applied and removed in accordance with health and safety practice.
- Range skin types – normal, oily, dry, combination, sensitive.
- 3.2 Cleansing and toning service is performed to face, neck and décolleté to meet agreed treatment plan.

**Outcome 4**

Perform an exfoliation service.

Range enzyme, granular, alpha-hydroxy acid (aha), friction-off.

**Evidence requirements**

4.1 The products that best suit the client's skin type are applied and removed in accordance with health and safety practice.

Range skin types – normal, oily, dry, combination, sensitive.

4.2 Exfoliation is performed to face, neck and décolleté to meet agreed treatment plan.

Range even skin coverage, minimal erythema, thorough removal of product.

**Outcome 5**

Perform a facial massage sequence.

**Evidence requirements**

5.1 Manual technique is applied to meet agreed treatment plan.

Range effleurage, petrissage, tapotement, frictions.

5.2 Services are performed that best meet each client's skin type and conditions and agreed treatment plan.

Range product selections, length of massage, skin reaction.

**Outcome 6**

Perform a mask application.

Range setting, non-setting, biological.

**Evidence requirements**

6.1 The products that best suit the client's skin type are applied and removed in accordance with health and safety practice.

Range even coverage, no residue.

6.2 Services are performed to meet agreed treatment plan.

**Outcome 7**

Perform moisturising services.

Range moisturiser (including specialised creams), sun protection, serum.

**Evidence requirements**

7.1 Products that best suit the client's skin type are applied and removed in accordance with health and safety practice.

7.2 Services are performed to meet agreed treatment plan.

**Outcome 8**

Complete follow up actions.

**Evidence requirements**

8.1 Home care advice provided is consistent with completed service.

Range includes but is not limited to – product recommendations, possible adverse reactions and how to respond to them.

8.2 Recommended time period for rebooking next service is explained to the client in terms of obtaining and maintaining optimum results and benefits.

8.3 Tools and equipment are sanitised.

8.4 The work area is cleaned and tidied.

8.5 Client service history is updated.

<b>Replacement information</b>	This unit standard replaced unit standard 19591.
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<b>Planned review date</b>	31 December 2021
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**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	15 September 2016	N/A
Revision	2	20 April 2017	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0035
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

**Please note**

Providers must be granted consent to assess against standards (accredited) by NZQA, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be granted consent to assess against standards by NZQA before they can register credits from assessment against unit standards.

Providers and Industry Training Organisations, which have been granted consent and which are assessing against unit standards must engage with the moderation system that applies to those standards.

Requirements for consent to assess and an outline of the moderation system that applies to this standard are outlined in the Consent and Moderation Requirements (CMR). The CMR also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

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**Comments on this unit standard**

Please contact the NZ Hair and Beauty Industry Training Organisation Inc [enquiries@hito.org.nz](mailto:enquiries@hito.org.nz) if you wish to suggest changes to the content of this unit standard.