

Title	Plan and carry out client visits, and complete post-visit tasks as a rural servicing technical field representative		
Level	4	Credits	10

Purpose	People who complete this unit standard will be able plan and carry out client visits, and complete post-visit tasks as a rural servicing technical field representative.
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Classification	Agriculture > Rural Servicing
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Available grade	Achieved
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Guidance Information

- 1 Legislation relevant to this unit standard includes but is not limited to:
 - Health and Safety at Work Act 2015; and any subsequent amendments.
- 2 Definition
Rural servicing technical field representative is any person working in a role that is servicing businesses in the primary industry, which includes field visits, to provide a technical solution to a business need.

Outcomes and performance criteria

Outcome 1

Plan client visits as a rural servicing technical field representative.

Performance criteria

- 1.1 Plan client visits in terms of considering individual client and workplace demands.
- 1.2 Identify and incorporate health and safety requirements relevant to the client workplace into the visit plan.
- 1.3 Update visit documentation in terms of associated client records relating to the visit.

Outcome 2

Carry out client visits as a rural servicing technical field representative.

Performance criteria

- 2.1 Apply and incorporate identified health and safety requirements during the client visit, in terms of advice given.
- 2.2 Complete all relevant documentation and record keeping requirements in terms of the client visits.

Outcome 3

Carry out post-visit tasks as a rural servicing technical field representative.

Performance criteria

- 3.1 Complete any follow-up tasks in terms of the client visit.
- 3.2 Complete visit documentation in terms of associated client records.

Planned review date	31 December 2027
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	17 November 2016	31 December 2024
Review	2	25 August 2022	N/A

Consent and Moderation Requirements (CMR) reference	0052
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Muka Tangata - People, Food and Fibre Workforce Development Council qualifications@mukatangata.nz if you wish to suggest changes to the content of this unit standard.