

Title	Identify and describe agencies/services available to support young mokopuna/children and whānau/families		
Level	2	Credits	3

Purpose	<p>People credited with this unit standard are able to: identify and describe support services and networks available in the community to assist young mokopuna/children and whānau/families; identify and describe own personal support needs and how identified agencies/services provide services to meet these needs.</p> <p>This unit standard has been developed primarily for assessment within programmes leading to the New Zealand Certificate in Early Learning and Care (Level 2) [Ref: 4338].</p> <p>This unit standard is an introduction to early learning and life skills. It is designed for people who care for young children in parenting roles, or as support for carers of infants, toddlers and/or young children in a supervised environment.</p>
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Classification	Early Childhood Education and Care > Early Childhood: Family, Whānau, Community, and Society
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Available grade	Achieved
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Guidance Information

- 1 All activities associated with this unit standard must accommodate differing cultural attitudes and approaches to seeking help.
- 2 Learners for this unit standard should be familiar with the principles of Te Tiriti o Waitangi - protection, partnership and participation. Assessment evidence for this standard may include examples of the underpinning of Te Tiriti o Waitangi and threading te reo Māori and tikanga Māori through exploring agencies/services available in the community to support mokopuna and whānau.
- 3 All people concerned with the teaching/learning and assessment relating to this unit standard must be aware of, and respect, any issues of privacy and confidentiality. Such issues must be treated sensitively, recognising that in this unit standard, personal support needs are a subjective judgement of one's own needs.

4 Definitions

Agencies/services refer to organisations and groups that can provide practical support, advice, resources and contacts such as Ministry of Education, Ministry of Social Development, Work and Income, Ministry for Children, Whānau Ora, ECE services, Plunket, Strategies with Kids – Information for Parents (SKIP), KiwiFamilies, Kidshealth, Citizens Advice Bureau, Refugee Centre, Ministry of Health and Public Health Services, support groups for young parents, family networks and other specialist support groups.

Networks refer to support groups for young parents, family.

Whānau/families may be parents, guardians, and members of the extended family who have an interest in the child.

Young children in this standard refers to an infant, toddler or young child from birth to school entry age. There are three broad overlapping age ranges for mokopuna/children as defined in *Te Whāriki* as:

infant – birth to 18 months;

toddler – one year to three years;

young child – two and a half years to school entry age.

5 Legislation and Conventions include but are not limited to:

Care of Children Act 2004

Children's Act 2014

Oranga Tamariki Act 1989 or Children's and Young People's Wellbeing Act 1989

Privacy Act 2020

United Nations Convention on the Rights of the Child (UNCRC) 1989 and subsequent amendments.

6 Resources and references

Kiwi Families *Teen Parent overview* available at

<https://www.kiwifamilies.co.nz/articles/teen-parent-overview/>.

Ministry of Education, *Practical information about education for parents and carers – Learning Support*, available at <https://parents.education.govt.nz/learning-support/>.

Ministry of Education, *Te Whāriki: He whāriki mātauranga mō ngā mokopuna o Aotearoa Early Childhood Curriculum* (Wellington, 2017); available at

<https://www.education.govt.nz/early-childhood/teaching-and-learning/te-whariki/>.

Strategies with Kids – Information for Parents (SKIP), *Tips for Parents* available at <https://whanau.skip.org.nz/>.

Work and Income - Te Hiranga Tangata, *Community Investment and Family Services Directory* available at <https://workandincome.govt.nz/providers/health-and-disability-practitioners/community-investment.html>.

Whānau Ora, *What we do*, available at <https://whanauora.nz/what-we-do/about/>.

Outcomes and performance criteria

Outcome 1

Identify and describe support services and networks available in the community to assist young mokopuna/children and whānau/families.

Performance criteria

- 1.1 Government agencies/services and support networks are identified and described in terms of the support they provide for young mokopuna/children and their whānau/families.
- Range evidence of three.
- 1.2 Non-government agencies/services and support networks in the local community are identified and described in terms of the support they provide for young mokopuna/children and their whānau/families.
- Range includes but is not limited to – community, voluntary, private; evidence of three.
- 1.3 Budgeting support services are identified and described in terms of the support they provide for families with young mokopuna/children.

Outcome 2

Identify and describe own personal support needs and how identified agencies/services provide services to meet these needs.

Performance criteria

- 2.1 Own support needs are identified and described in terms of the type of personal support needed.
- Range type of need may include – social, emotional, cultural, spiritual, educational, financial, vocational, recreational, physical; evidence of three personal support needs.
- 2.2 How the identified agencies/services provide services to meet these personal support needs is described.
- Range evidence of three examples of agencies/services supporting personal needs.

Replacement information	This unit standard and unit standard 29881 replaced unit standard 26711.
Planned review date	31 December 2026

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	20 April 2017	31 December 2024
Review	2	24 February 2022	N/A

Consent and Moderation Requirements (CMR) reference

0135

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Toitū te Waiora Community, Health, Education, and Social Services Workforce Development Council qualifications@toitutewaiora.nz if you wish to suggest changes to the content of this unit standard.