

Title	Develop, implement, and evaluate a rehabilitation plan for a person who is impacted by hearing loss		
Level	6	Credits	15

Purpose	People credited with this standard are able to: develop, deliver, implement, and evaluate a rehabilitation plan for a person who is impacted by hearing loss, and with consideration of their communication partner(s).
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Classification	Health, Disability, and Aged Support > Hearing Therapy
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Available grade	Achieved
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Guidance Information

- 1 The performance of all outcomes of this unit standard must comply with any relevant cultural and legislative requirements including Te Tiriti o Waitangi ([Te Tiriti o Waitangi | The Treaty of Waitangi | Te Papa](#)), and the rights and responsibilities of people receiving services or supports as outlined in the Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996. ([Health and Disability Commissioner \(Code of Health and Disability Services Consumers' Rights\) Regulations 1996 \(SR 1996/78\)](#)).
- 2 This unit standard cannot be assessed against in a simulated environment. It is required that people seeking credit for this unit standard demonstrate competence and be assessed in the workplace. This can be through paid or unpaid employment, or in placements in a service provider workplace negotiated by an education provider.
- 3 The communication partner does not necessarily need to be present at consultation(s). The person receiving the services will be taught strategies and will share with the identified communication partners as required.
- 4 Definitions
An accepted theory refers to a theory that is published in a recognised text or refereed journal or is documented in organisational standards.
Communication partners are the individuals or groups of people whom the individual receiving services has identified as the priority contact(s) for given situations.
Organisational standards refer to the policies, procedures and practices which reflect an organisation's service philosophy and the current and relevant ethical, legislative regulatory and contractual requirements to which the setting or role is subject.

Outcomes and performance criteria

Outcome 1

Develop a rehabilitation plan for a person who is impacted by hearing loss and with consideration of their communication partner(s).

Performance criteria

- 1.1 The goals of the rehabilitation plan are determined in consultation with the person.
- 1.2 The goals and content of the rehabilitation plan meet the identified needs and match the capabilities of the person and with consideration of their communication partner(s).

Range hearing levels, perceptual skills, visual skills, cognitive function, technological skills, physical capability.
- 1.3 The rehabilitation plan is documented in accordance with the organisation's policies and procedures.
- 1.4 The rehabilitation plan is developed in accordance with an accepted theory.

Outcome 2

Deliver and implement a rehabilitation plan for a person who is impacted by hearing loss and with consideration of their communication partner(s).

Range method of delivery may include but is not limited to – face to face: either one to one or group, remotely by AV media, phone, online.

Performance criteria

- 2.1 Method of delivery of the rehabilitation plan matches the identified goals and needs of the person and with consideration of their communication partner(s).
- 2.2 Method of delivery matches the identified capabilities of the person and with consideration of their communication partner(s).
- 2.3 Method of delivery is in accordance with the organisation's policies and procedures and is selected in consultation with the person.
- 2.4 The rehabilitation plan is implemented in relation to the identified goals, needs, and capabilities of the person and with consideration of their communication partner(s).
- 2.5 The rehabilitation plan is delivered and implemented in accordance with an accepted theory.

Outcome 3

Evaluate a rehabilitation plan for a person who is impacted by hearing loss, and their communication partner(s).

Performance criteria

- 3.1 The rehabilitation plan is evaluated in relation to the identified goals, needs and capabilities of the person and their communication partner(s) and the actual outcomes.
- 3.2 Evaluation determines if identified goals are met.
- 3.3 A plan is prepared to enable deficiencies to be rectified, if required, in accordance with the evaluation.
- 3.4 The rehabilitation plan is evaluated in accordance with an accepted theory.

Planned review date	31 December 2029
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	20 April 2017	31 December 2025
Review	2	26 September 2024	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Toitū te Waiora info@toitutewaiora.nz if you wish to suggest changes to the content of this unit standard.