

Title	Supervise customers and maintain safety as a pool lifeguard in an aquatic facility		
Level	3	Credits	5

Purpose	People credited with this standard are able to supervise customers as a pool lifeguard in an aquatic facility and maintain safety through compliance with the aquatic facility's procedures for managing health and safety risks.
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Classification	Recreation and Sport > Recreation and Sport - Aquatics
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Available grade	Achieved
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Prerequisites	Unit 30123, <i>Recognise and respond to simulated emergencies and apply rescue techniques as a pool lifeguard in an aquatic facility</i> ; or demonstrate equivalent knowledge and skills.
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Guidance Information

- All learning and assessment within this unit standard must be carried out in accordance with the following, as relevant to their role:
 - relevant legislation including Health and Safety at Work Act 2015, Privacy Act 2020, Human Rights Act 1993, Accident Compensation Act 2001, Health and Safety at Work (Hazardous Substances) Regulations 2017, Hazardous Substances and New Organisms Act 1996, The Children's Act 2014, and subsequent amendments;
 - industry codes and good practice guidelines including: Recreation Aotearoa *Aquatic Facility Guidelines*; Recreation Aotearoa and Skills Active: *Pool Lifeguard Training Resources*; ANZCOR *Guidelines 2016*, Australia New Zealand Committee on Resuscitation (ANZCOR), and any subsequent versions; *Pool/Safe Quality Management Scheme*; information about these codes and guidelines can be found at nzrecreation.org.nz;
 - organisational policies and procedures including Emergency Action Plans (EAPs), Standard Operating Procedures (SOPs) or Normal Operating Procedures (NOPs), and requirements for the use of personal protective equipment (PPE).
- Definitions

Aquatic facility refers to the pool or pools; activity equipment and play areas; their fixtures and surrounds; changing rooms and all other dry areas; steam rooms; spas; saunas where they exist.

Hazards refer to anything that can cause harm to a person, including things that can negatively affect someone's health.

Organisational policies and procedures refer to the operations manual or documented normal operating procedures at an aquatic facility that set out the way in which the facility will operate on a day-to-day basis.

Risks refer to the likelihood of certain consequences (death, injury, or illness) occurring when a person is exposed to a hazard.

3 Assessment

The candidate must be assessed while undertaking a trainee lifeguard role under supervision in an aquatic facility.

Evidence must be gathered over a sustained period of time to enable reflection, evaluation and ongoing development within the role.

Outcomes and performance criteria

Outcome 1

Supervise customers as a pool lifeguard in an aquatic facility.

Performance criteria

1.1 Use techniques to supervise customers in an aquatic facility.

Range techniques must include – positioning, patrolling, scanning, communication between lifeguards, identifying hazards, rotation, ratios, categorising higher risk groups and activities.

1.2 Adapt supervision techniques for higher risk individuals, groups and activities in terms of safe aquatic experiences for customers.

1.3 Promote customer compliance with safety rules in accordance with facility requirements.

1.4 Communicate relevant handover information to other lifeguards in accordance with facility requirements.

1.5 Reflect on own supervision practices and identify strategies for improving supervision.

Outcome 2

Maintain safety through compliance with the aquatic facility's procedures for managing health and safety risks.

Range risks must include – customer behaviours, activities, equipment, operational.

Performance criteria

2.1 Identify hazards and risks in terms of safety within the aquatic facility.

2.2 Follow the risk management process for the aquatic facility in terms of responding to hazards and risks.

Planned review date	31 December 2026
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	16 March 2017	31 December 2023
Review	2	28 October 2021	N/A

Consent and Moderation Requirements (CMR) reference	0099
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Skills Active Aotearoa Limited info@skillsactive.org.nz if you wish to suggest changes to the content of this unit standard.